



Nottingham
City Council

Best Value Performance Plan 2007/08

Nottingham City Council



Safer, cleaner, ambitious
Nottingham
A city we're all proud of

Best Value Performance Plan 2007/08

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Introduction

The Best Value Performance Plan (BVPP) provides commentary on performance and progress against our corporate priorities and Best Value Performance Indicators (BVPIs). It also sets out how our priorities contribute to the delivery of the **Community Plan** and **Local Area Agreement** (LAA). The LAA is a three year agreement based on Nottingham's Community Plan. It is agreed between Central Government and **One Nottingham**, Nottingham's Local Strategic Partnership (LSP).

The Community Plan 'One Nottingham One Plan' was developed by the city's Local Strategic Partnership (LSP) and sets out national and local priorities for Nottingham. Following its publication in 2006, the City Council produced a new five year **Corporate Plan** which aligns the council's vision for Nottingham with that of our partners. **'A safer, cleaner, ambitious Nottingham - a city we're all proud of'**.

Section 1:

Our vision & priorities

Our vision

During 2006 the Council adopted its **Corporate Plan 2006 -11** which presented our vision, priorities and activities in line with feedback from residents and partners.

Our Vision is:

"A safer, cleaner, ambitious Nottingham – a city we're all proud of"

Corporate Plan Priorities

To achieve this vision, the highest priorities for Nottingham City Council are:

- **People feeling safe in their communities** – measured by a reduction in crime, fear of crime and anti-social behaviour.
- **Improved educational attainment** – Measured by national tests and examination results at all Key Stages.
- **More local people being economically active** – Measured by percentage of city residents in employment, education or training.
- **A cleaner city** – measured by being the cleanest Core City on the basis of cleaner streets, levels of graffiti and fly-posting.

Corporate Plan Themes

Nottingham City Council's Corporate Plan is made up of five themes reflecting the priorities of the City Council and our partners for the next five years and closely align to the themes in 'One Nottingham-One Plan.' The themes for our Corporate Plan are:

- **Choose Nottingham** – Choosing Nottingham as a place to live, work, visit and do business
- **Respect Nottingham** - We want Nottingham to be a safer and cleaner city with cohesive communities and a strong sense of citizenship, where people respect each other, their environment and their surroundings.
- **Transforming Nottingham's Neighbourhoods** - We want to achieve a radical transformation of neighbourhoods in some of the most deprived areas of Nottingham.
- **Supporting Nottingham People** - we are committed to enabling all our citizens to realise their potential. We want Nottingham people to be more active, healthy and independent. We are focusing on improving services for Children and Young People, Adults in Need and Older People.
- **Serving Nottingham Better** – Our corporate improvement programme focuses resources on services that customers tell us need improving and on our priority outcomes.

The Corporate Plan (2006 - 2011) was further updated to improve performance information and alignment to the refreshed Local Area Agreement (LAA). This has resulted in some revisions to Corporate Plan indicators.

As a result of this exercise:

- Some definitions of indicators have been revised.
- A number of indicators have been removed with the consideration of proxy measures.
- LAA indicators in the Corporate Plan have been amended in line with the LAA refresh.
- Some targets have been aligned to the refreshed LAA.

The revisions to the Corporate Plan performance information are reported in the **Corporate Plan Addendum** (to be implemented from April 2007).

The Council's Corporate Plan will be reviewed following the recent election and the Corporate Assessment / Joint Area Review (JAR) inspections.

Section 2:

Our approach to performance

Our **Performance Management Framework** (PMF) sets out the principles that form the basis of our performance management culture. It defines roles, responsibilities and reporting arrangements for all involved and accountabilities for performance.

Our focus is:

- Strategic and service planning
- Monitoring and managing performance in a timely manner
- Accountability and performance of individual employees

Work to strengthen and develop our approach to planning began in 2004 and was informed through learning from good practice from other Councils and the Improvement & Development Agency (IDeA). Each directorate produces a **Statement of Accountability** providing a high level summary of how services will deliver the Corporate Plan and Community Plan. Service Areas each have an annual **Service Plan** which follows a standard format. The framework will be developed further during 2007/08.

A cross-departmental Performance Management Information Delivery Group (PMIDG) supports the delivery of the Performance Management Framework. A Strategic Performance Group is being established to drive the development of the Performance Management Framework.

We have also made improvements in how we communicate our performance against our priorities:

- Quarterly corporate reporting to **Strategic Management Team** (SMT) and **Executive Board** has focused on our corporate priorities, national and local indicators. This year a major review of quarterly reporting was undertaken to ensure alignment with the Corporate Plan.
- Council publications such as the 'The Arrow' (delivered to residents) and 'Impact' (the employee magazine) report on performance against our targets.

The LAA acts as the delivery plan for the priorities in our Community Plan, and Community Plan performance is monitored through performance reports on the LAA targets.

The role of Overview and Scrutiny in performance management has developed markedly over the last two years. A dedicated Performance and Resources Panel receives quarterly performance reports alongside budget reports and prioritises areas of work to focus on those areas that are underperforming. 'Spotlight' or task and finish reviews take place for under-performing areas and have included our performance on crime and anti-social behaviour. All scrutiny panels consider performance against the LAA as well as action planning following external inspections.

Development of the Performance Management framework

The Performance Management Framework will be developed further in 2007/08 in response to the **Local Government White Paper 'Strong and Prosperous Communities'** (Oct 2006). This will see a reduced set of 200 national outcome-based indicators, with an additional 35 LAA key targets plus statutory Department for Education and Skills attainment targets.

In addition the **Comprehensive Area Assessment (CAA)** is to be established by April 2009, replacing the existing Comprehensive Performance Assessment (CPA) framework which is currently used by the Audit Commission to judge the performance of Councils.

To support the citizen and community empowerment aspirations of the White Paper, future audit, assessment and inspection should have a greater focus on citizen experience and perspectives.

Section 3a:

Performance against our priorities

People feeling safe in their communities

The Respect for Nottingham initiative has continued to cut drug dealing, kerb crawling, anti-social behavior, enviro-crime and vandalism. We have achieved a 9% reduction against the total **British Crime Survey** (BCS) comparators, (a group of indicators covering a range of crimes against people, property and the environment) during 2006/07 compared to the previous year.

The figures are produced by the Nottingham Crime and Drugs Partnership and show the fall in crime in the City between April 1 2006 and March 31 2007. House burglaries are down by 7% from 5,757 to 5,385 offences, criminal damage down by 10% and vehicle crime down 18% on last year and there has been a 9 % fall in serious wounding, from 6,251 to 5,716.

Out of 14 similar sized policing areas in the country, Nottingham Crime and Drugs Partnership had the largest BCS crime reduction in 2006.

Residents' concern about vandalism and criminal behavior, (including graffiti and damage to property or vehicles), has dropped from 60% in March 2004 to 42% in September 2006, and residents also said they felt safer in the city centre during the day. 92% of respondents to the **2006 MORI Annual Resident Survey** said they felt safe in the city centre during the day, an increase of 3% on the previous year.

Despite successes in reducing crime, there are still areas that remain worse than the national average – for example, the MORI **Best Value General User Survey** tell us that less than half of our residents feel safe at night in the city centre and neighbourhoods.

Rubbish and litter lying around the area is one of the biggest concerns for local residents with 49% saying it was a very/fairly big problem in 2005, rising to 52% in 2006.

We are committed to dealing with anti-social behavior affecting our neighbourhoods. We are a national Anti -Social Behavior Action Area under the TOGETHER campaign and have been selected as one of the Home Office's national **Respect Action Areas**.

For 2007/08 - we know we have more to do to make Nottingham a safer city. Nottingham now has 71 Community Protection Officers helping people to feel safer in their communities and this will rise to 100 in 2007.

Improved Educational Attainment

The performance of our school children continues to improve, and the city was the most improved authority overall for educational attainment in 2006. Results at Key Stage Levels 1 and 2 are up on the previous year, with progress at Key Stage 2 amongst the best nationally. Older pupils are achieving better results too, with an improvement in 2006 of 3% since 2005 in pupils getting 5 or more GCSEs at grades A* to C to 45% - meeting the authority's target.

We have achieved a significant improvement in the GCSE attainment of young people from Asian communities, from 45.1% in 2003 to 65.2% for 2006. The GCSE attainment of young people of Black Origin has risen from 33% in 2005 to 48.5% for 2006.

More is being done to close the gap with national averages and in particular to improve the performance of looked after children.

Improved educational attainment isn't only about what children do in school but about the start they have from an early age. To give our children a positive start which will help them achieve more in later years we have now established 10 Children's Centre across Nottingham, bringing together early education, childcare, health and family support services.

For 2007/08 – A further 7 Children's Centres will open and we will continue with our programme of transformation of city's schools.

More local people being economically active

We want more people to **Choose Nottingham** as a place to live and work, and over 1231 jobs have been created through investment projects involving the City Council in this year.

'**Making the Connection**' and '**City Strategy**' are delivering pre and post-employment assistance helping to match local people to key local employers. In 2006/07 200 people were successful in securing employment through these initiatives.

In 2006/07, 200 economically inactive people (84 of whom were from Black and Ethnic Minority Communities) from disadvantaged wards were placed into employment. 60% of our residents told us in 2006 that they were satisfied with the help and advice available to help them gain employment, an improvement on the previous year.

The '**Local Jobs for Local People**' initiative is working to provide more employment within the City Council for those from disadvantaged communities in partnership with Jobcentre Plus. This has resulted in 809 disabled people accessing training, advice and work opportunities in the last three years of whom 10% then gained employment.

The City Council is also looking at the composition of its own workforce. Over the last three years there has been an increase of 8% in the number of the council's workforce who live in the city, and city residents now make up 54% of our workforce.

Working with its partners, the City Council is contributing to the 'Science City' initiative which is being developed to raise the skill profiles of local residents as well as attract higher quality job opportunities into the area. Additional funding has been secured through the Local Authority Business Growth Initiative to support activities to stimulate accelerated growth for local science based small to medium sized employers, science and enterprise activities in schools and developing international links with our partner cities of Karlsruhe in Germany and Ningbo in China. The City will be hosting Nanoexpo 07, an international trade and academic fair for Nanotechnology.

Further employment opportunities in the city will be linked to regeneration schemes. Over £200 million has been invested in the Tram (NET Line 1) and an additional £400 million of investment has been secured for lines 2 and 3.

Substantial investment is being secured for the redevelopment of three key regeneration zones in the City:

- Southside (38 hectares) includes Nottingham railway station (£60m scheme) and the £400m redevelopment scheme for the Broadmarsh shopping centre, due for completion in 2010.
- Eastside (56-hectare site) encompasses a £900m office scheme and spans 13.7 hectares of the Eastside site and is due for completion in 2011.
- Waterside, a 100-hectare site, is expected to attract at least £1.4 billion of investment during the next decade and is due for completion in 2015.

For 2007/08

With our partners, we aim to secure another 500 jobs through further investment projects and we will expand the 'Making the Connection' scheme to support local people in accessing them. We will also deliver the City Strategy, aiming to help 159 people in receipt of invalidity benefit in the most deprived city wards back to work in 2007/08.

A cleaner city

In the past four years our overall performance in street cleansing has moved to the top quartile and in 2006 we became the cleanest Core City. The triennial **Best Value General Satisfaction Survey** (2006) showed satisfaction with the cleanliness of our streets was up 10 percentage points from 2003/04 to 58% in 2006/07, and overall, 68% of residents are happy with Nottingham as a place to live.

We are making progress towards our ambitious targets to recycle 50% of the city's waste by 2018. Of the eight core cities we have the third best recycling rate, improving from being the worst in 2003.

In 2006 we have achieved Green Flag Awards for six city parks. The Green Flag Award, a national standard for parks and green spaces in England and Wales, shows that our parks have good and safe access, are clean and well maintained, and are safe and secure places for the community.

This year the Council also adopted the '**Breathing Space**' strategic framework to improve the quality of parks and increase access for local people, contributing to a cleaner, greener Nottingham.

For 2007/08:

As part of the Respect for Nottingham initiative - “delivering a cleaner, greener Nottingham,” we are committed to becoming the cleanest major city in England building on our progress of being the cleanest of 8 major regional English cities known as the Core Cities and we are also committed to tackling climate change, building on the work of the Climate Change Conference and Nottingham Declaration on Climate Change of 2006. During 2007 we will be working with partners on a range of activities including ways to reduce carbon dioxide emissions.

Section 3b:

Performance against our themes

During the course of 2006/07 we have been monitoring and reporting on the performance of 91 key Performance Indicators which support the themes identified in the Corporate Plan 2006-2011. We have presented performance here in terms of the targets achieved and key outcomes. Corporate Plan and other key PIs (which support Corporate Performance Reporting) are listed separately in Section 6 within their respective Corporate Plan theme.

Overview of Performance against Corporate Plan PIs

Of the 91 Corporate Plan PIs 61% (37/61) achieved or bettered their agreed target.¹

Choose Nottingham

23 PIs which are used to track progress of the Choose Nottingham theme of the Corporate Plan, including VAT registrations, levels of employment and use of cultural venues. Of these 63% (12/19) achieved or bettered their agreed target.¹

There have been a number of notable achievements against our outcomes during 2006/07:

- The built up area of Nottingham was city designated as a Growth Point for significant additional housing development. Decisions regarding the exact location and number of homes are likely to be made in 2007/08
- Tram NET Phase 2 received programme entry. The decision shows that the Government considers the scheme represents value for money and the best solution to Nottingham's transport needs.

- Completion of the £11.7m “Turning Point” scheme which has pedestrian friendly routes and transformed traffic congested routes in the City.
- The Council’s TripMobile service received the Award for Enterprise at the UK Bus awards. This service offers information about bus and tram Services direct to mobile phones.
- Nottingham’s Local Transport Plan 2 was rated ‘excellent’ by the Department of transport, while the Local transport Plan 1 delivery report also received an ‘excellent’ rating, leveraging in the maximum 25% reward, amounting to £6m.
- Nottingham’s Old Market Square underwent a £7m transformation providing improved safety and greater flexible open space.
- In partnership with the three cities and counties of Nottingham, Leicester and Derby, we secured £1.8m from the Government’s Transport Innovation Fund to test and assess future transport challenges facing the city.
- We won our third Gold Medal in ‘**East Midlands in Bloom**’ for the third time and we were also awarded a special Royal Horticultural Society Biodiversity Award.
- The Brit Art exhibition attracted 50,248 visitors, while the BBC Spring Watch East Midlands Event held at Newstead Abbey attracted a record number of visitors to the site this year.
- Phase 1 of the restoration of Wollaton Hall was completed on time and on budget. Improvement works costing £9.3m were carried out with English Heritage, The Lottery and European Regional Development funding. The re-opening of the hall over the Easter bank holiday weekend attracted 40,000 visitors.

Respect for Nottingham

16 PIs track progress of the **Respect for Nottingham** theme of the Corporate Plan, including recycling rates, road accidents, crime rates and cleanliness of the city’s streets. Of these, 73% (11/15) achieved or bettered their agreed target.¹

Notable achievements against our outcomes during 2006/07 include:

- An 8.4% reduction in the total British Crime Survey (BCS) comparators (a group of indicators covering a range of crimes against people, property and the environment) during 2006/07 compared to the previous year.
- Nottingham has been named the Cleanest Core City in England and the 2006 Residents’ Survey showed the proportion of residents that said they were dissatisfied with Nottingham as a place to live due to dirtiness/untidiness fell from 16% to 10%.
- The amount of household waste recycled has increased from 4% in 2002 to more than 22% today. The City Council has won the top award in the public sector category of the annual water efficiency awards run by the Environment Agency.

- The Council continues to support the development of cohesive communities. The Library Service's '**Building Bridges**' project for example supported 300 refugees and asylum seekers in 2006.

Transforming Nottingham's Neighbourhoods

We use 8 PIs to track progress of the Transforming Nottingham's Neighbourhoods theme of the Corporate Plan, including availability of three bedroom homes outside the City Centre and resident's perception of their ability to influence decisions affecting their local area, and these, 57% (4/7) achieved or bettered their agreed target.¹

Notable achievements against our outcomes during 2006/07 include

- Investment of £7.8m in maintaining and improving footways, carriageways and street lighting in 2006/07, £5.7m of this was allocated by Area Committees for neighbourhood improvements in 2006/07.
- Around 5,000 people have been actively engaged in consultation about what they want to see in their neighbourhoods through the MORI and **Anti Social Behaviour** surveys and through area based consultation meetings. Feedback from the '**Your Choice Your Voice**' consultation events in 2006 has contributed to the formulation of local community plans.
- The £18 million **Leisure Centre Transformation Programme** is well underway, with customers benefiting in 2006 from improvement works to the Portland and John Carroll Leisure Centres and new pitches and a pavilion at Southglade Leisure Centre. Work also started in January 2007 to improve Ken Martin Leisure Centre.
- 66% of residents said that they were satisfied with their local area as a place to live in 2006, remaining the same for the figure for 2005 (Residents Survey 2006)
- £250k '**Living Landmark**' lottery funding secured for the Meadows Ozone regeneration project.
- Nottingham achieved a 100% success rate for the 6 council parks and open spaces put forward for '**Green Flag**' awards in 2006 and 3 of these parks are within easy distance for people who live in the most deprived Wards of the City.

Supporting Nottingham People

36 PIs which are used to track progress of the Supporting Nottingham People theme of the Corporate Plan, including vulnerable adults helped to live at home, educational attainment and school truanting. Of these, 56% (9/16) achieved or bettered their agreed target.¹

There have been a number of notable achievements against our outcomes during 2006/07:

- We have attained a 2 star rating in our annual appraisal for Adult Services. This acknowledges an improvement in our services and efforts are now being directed towards achieving 3 star status.
- Nottingham City Council has improved on every headline attainment test measure since 2005 and is the most improved LA since last year on average across these measures.
- Figures for school attendance during the first half of the autumn term 2006/07 showed improvement in both the primary and the secondary phase from both 2005/06 actual figures, and from the same half term last year.
- The Council has been recognised by the Government for work on preventing homelessness and has been selected as new regional “homelessness champion”.
- ‘Citycard’ was launched. All elderly and disabled concessionary pass holders were transferred to the smartcard, which combines travel, libraries, leisure centres and retail on one card.
- Improving health of older people in the City. We have established fifteen clubs and sessions for older people 50+ in Leisure Centres across the city helping improve the health of older people in the city and contributing to our aim of reducing health inequalities.

Serving Nottingham Better

We use 8 measures to track the progress of the Serving Nottingham Better theme of the Corporate Plan, including the outcome of the Council’s CPA assessment, achieving target savings and resident satisfaction with the quality of Council services. Of these, 25 % (1/4) achieved or bettered their agreed target.¹ Although the Audit Commission has awarded the Council’s Use of Resources a score of 3 out of 4 for 2006. This is a significant improvement on the previous score of 2 out of 4 and means that the Council is “consistently above minimum requirements – performing well”.

In addition to the encouraging improvement in our Use of Resources score confirmed by the Audit Commission there have been other achievements against our outcomes during 2006/07:

- Council services continue to improve, with Housing Benefit achieving a 4 out of 4 (excellent) rating
- Nottingham has maintained its position as a top performing planning authority.
- In June 2006, Nottingham’s Cultural Services were officially rated ‘good’ by the Audit Commission with ‘promising prospects for improvement.’

- Nottingham achieved a top score of 4 for Culture in the 2006 Comprehensive Performance Assessment, one of only 7 single tier councils in the country to do so. The culture block score has increased from 2 in 2004 to 3 in 2005 and now 4 in 2006.
- Over half of Nottingham residents (53%) are satisfied with how the council runs things. This has increased significantly since 2003/4 where satisfaction was 47% (MORI Best Value General User Survey 2006/7)
- The BVPI triennial survey found satisfaction with public transport information to be high (70%), placing Nottingham amongst the best results in the country. Satisfaction with local transport information service in Nottingham has seen a significant increase since 2003/4 (58%).

¹ There are a number of PIs for which no assessment of target can be made. A limited number of PIs which are new for 2006/07 still require actual data or targets. These are identified in the Performance Pages Section 6.

Section 4:

Audit Commission assessment of our performance

Assessments of all local authorities are undertaken by the Audit Commission under **Comprehensive Performance Assessment (CPA)** regime. The assessment looks at many aspects of how the authority works, and how well it performs produces a star rating which expresses the council's relative performance and the direction in which it is moving.

The Audit Commission's overall judgement is that Nottingham City Council is improving adequately and is classed as two star in its current performance under the CPA.

The following table right shows the component parts of the CPA assessment were scored

Element	Assessment
Direction of travel judgement	Improving Adequately
Overall	2 star
Current performance:	
Environment	3 out of 4
Housing	3 out of 4
Culture	4 out of 4
Benefits	4 out of 4
Children & young people	2 out of 4
Social care (adults)	3 out of 4
Use of resources	3 out of 4
Corporate assessment/capacity to improve ¹	2 out of 4

Last year the Audit Commission made four recommendations covering:

- Performance Management.
- Value for Money.
- Housing Revenue Account balances.
- Internal Control

The Audit Commission's assessment of our progress is that we have substantially addressed the recommendations and achieved particular improvement with our arrangements for use of resources where we now perform well. Key areas identified for further work are the improvement of the timeliness of Performance Management and achievement of Value for Money.

Evidence of the Council improving outcomes

The Audit Commission identified the following areas where we have improved outcomes:

- Public satisfaction with the council has remained consistent and is above the national average.
- The Council is developing its approach to engaging the community. Neighbourhood teams have been established to work with communities to give people greater say.
- Eight out of 13 Local Public Service Agreement (LPSA) targets were met, resulting in £3.58 million reward grant funding.
- A Housing Accountability Board has been established to monitor progress and improvement of Nottingham City Homes.
- The Council delivers adequate services to its children and young people. Educational achievement continues to improve.
- Adult social care services have improved. This is now a two star rating and serves most people well.

- The Housing Benefits service maintained its excellent rating, sustaining its overall performance and significantly reducing the number of claims outstanding over 50 days.
- Performance on community safety is mixed, gun crime, burglaries and motor vehicle thefts have all reduced. However, thefts from motor vehicles, robberies, violence against the person and sexual crimes have increased.
- The picture on service quality and improvement is mixed. Using a basket of key indicators (excluding children and young people's and older people's services) 57% showed improvement. However this is below the average improvement for similar councils in England.

At the beginning of March 2007 Nottingham underwent a Corporate Assessment and Joint Area Review inspection. The results of this inspection will be announced in July and will form the basis of an updated Scorecard which will be published by the Audit Commission in February 2008.

Electronic versions of the Audit Commission's CPA Scorecard for Nottingham and the Annual Audit and Inspection letter are available from the Audit Commission website. www.audit-commission.gov.uk

Section 5:

Statement on contracts

Statement on Contracts

There is a connection between the quality of services and the way workforce issues are handled. Government is anxious to prevent the emergence of a two-tier workforce in which new staff joining a contractor work alongside transferred staff but on significantly different terms and conditions. As such, Government have issued a Code of Practice on Workforce Matters in Local Authority Service Contracts.

Statement on contracts involving a transfer of staff

We are committed to ensuring our compliance with the Code of Practice on Workforce Matters in Local Authority service contracts and appropriate arrangements have been introduced to monitor the award of all contracts. In 2007/08 Central Procurement Unit will take a lead in monitoring the letting of contracts. Prior to this advice was provided on a case by case basis.

Section 6:

Key to performance indicator tables

All Performance Indicators (excluding Corporate Plan PIs)

Line No.	PI ref	PI Description	2004/05	2005/06	2006/07				2007/08	2008/09	2009/10		
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
Theme 1 - Choose Nottingham													
181	BV100	The number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per Km of traffic sensitive roads.	1.9	0.9	3	2.1	1.5			Bottom	1.5	1.5	1.5
182	Commentary: The target has been exceeded due to major works at the junction of Castle Bridge Road and Castle Boulevard. The work involved re-water-proofing the bridge and installing new signals etc. The re-water-proofing is weather dependant and due to adverse weather conditions during February 2007 delays to the scheme were experienced.												

All England comparative quartile placement

Targets are set for a further 3 years to demonstrate we are targeting improvement

Performance indicator definition

Performance indicator reference

Corporate Plan theme

Interpretation of performance, actions commenced or planned to address performance.

Description	Symbol
Better than target performance – based on individual measure tolerances	
On target performance – based on individual measure tolerances	
Worse than target performance – based on individual measure tolerances	
No actual data provided	
No target data provided	
No actual and target data provided	
Performance getting worse over time period (based on individual measure tolerances) – Q3 2006-07 actual compared to Q3 2005-06 actual	
Performance getting better over time period (based on individual measure tolerances) – Q3 2006-07 actual compared to Q3 2005-06 actual	
No change in performance (based on individual measure tolerances) – Q3 2006-07 actual compared to Q3 2005-06 actual	

Explanation of 'Not applicable' and 'Not Available'
'Not applicable' - The Audit Commission does not consider that it is appropriate to make inter authority performance comparisons on these indicator. For example, the indicator may be reporting contextual information rather than measuring performance.
'Not available' - Indicators for which the necessary data required to determine placement is not available. For example, the Audit Commission have not yet released quartile data for 2006/07 for indicators new to 2006/07 reporting year.

Explanation of All England quartile data
The authority's quartile placement for a PI is determined by listing relevant Local Authority performance values for that PI, ranked in order of performance. The list is divided into 4 equal parts (or quartiles), each containing the same number of authorities. The authority is ranked Top, 2, 3 or Bottom according to which part (or quartile) our performance falls within.
We use the most current quartile data available. The Audit Commission released 2006/07 data early for triennial survey PIs but only for Single Tier authorities. All other quartile placements are based on 2005/06 quartile data for All England authorities.

All Corporate Plan performance Indicators

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
Theme 1 - Choose Nottingham													
1	CD001	Take up of concessionary fares	Not available	62%	Not applicable	90%	70%	★	↓	Not applicable	90%	91%	92%
2	Commentary: The full year actual shows a significant improvement on 2005/06 which is due to ongoing promotions to raise awareness of the scheme and it's benefits.												
3	CD003	Use of public transport (bus and light rail) (Nottingham City)	New PI for 2006/07	54.53m	Not applicable	55.72m	52.7m	★	↓	Not applicable	53m	53.2m	53.5m
4	Commentary: The improved full year actual against target can be attributed to enhanced concessionary travel schemes in the city and adjoining districts.												
5	CS002	School leavers aged 16-17 as a % of the total workforce (excluding school-based employees) joining City Council	To be deleted from the Corporate Plan										
6	Commentary: This indicator is to be deleted and replaced due to problems with its collection. Discussions are underway to agree a suitable alternative to replace this indicator with one that can monitored from 2007/08.												
7	CS003	Percentage employees living in the City	New PI for 2006/07	Not applicable	53.48%	57%	▲	?	Not applicable	59%	61%	Not available	
8	Commentary: A number of initiatives and activities such as; attendance at various job fairs/careers events, the 'Recruitment In The Community initiative', the engaging of local universities and specific community groups, increased partnership work with external agencies to raise our profile such as the Job Centre's, Re-employ and Positive Action Training & Recruitment Agency (PATRA) have all taken place during the year. A review of the Local Jobs for Local People initiative is due to finalise a new plan effective from 01/04/2008 and all targets will be reassessed and aligned at that time.												
9	CYP14.1	Percentage of 16-18 year olds Not in Education, Employment or Training (NEET)	New PI for 2006/07	9.1%	Not applicable	7.2%	7.1%	●	↓	Not applicable	7.1%	6.7%	Not available
10	Commentary: The establishment of the Citywide NEET Strategy Group is assisting in ensuring that the NEET target for the Nottingham city area is met. To this end, the group have proposed that it should become an integral part of the Integrated Children Services (ICS) governance structure and in so doing become accountable to the ICS Executive Group. This will help coordinate key decisions and resources with other service areas who also have a large role to play in reducing NEET. In March 2007 the Department for Education & Skills (DfES) issued guidance for Government Offices, Learning & Skills Councils (LSC), Connexions Partnerships, local authorities and their partners, and an Aligning Provision Toolkit. It is envisaged that this guidance will further assist with the strategic and operational direction of the Citywide NEET Strategy Group. Progress on introducing the September Guarantee is well advanced and will be operational in 2007. Targets and baseline based on new methodology, subject to confirmation.												
11	CYP14.2	Percentage of care leavers Not in Education, Employment or Training. (NEET)	New PI for 2006/07	60.5%	Not applicable	21.7% (Estimate)	45%	★	↓	Not applicable	40%	30%	Not available
12	Commentary: Work continues to be done in identifying the cohort and ensuring action is taken early. Maintaining the good performance in 2007/08 will be challenged by the fact that the cohort contains a number of long term offenders who are in custody.												
13	CYP14.3	Percentage of 16-18 year olds Not in Education, Employment or Training (NEET) - Young People with Disabilities	New PI for 2006/07	13.3%	Not applicable	14.5%	14%	▲	↔	Not applicable	12.8%	12.5%	Not available
14	Commentary: The target of 14% NEET for this cohort has only just been missed by 0.5% (actual 14.5%). In real terms, because the numbers are so small, this only means one young person. With this being the case, and the fact that the overall NEET target has been met, it must be reiterated that the good work being done here is largely due to the fact that Connexions has an excellent and experienced Disabilities Coordinator who presides over and coordinates all of our Personal Adviser (PA) disability activity. To enhance the provision for this cohort there are plans to develop and implement a Citywide Multi-Agency Disabilities and Inclusion Team by December 2007, which will be managed and hosted by Connexions. Targets and baseline based on new methodology, subject to confirmation.												
15	CYP14.4a	Percentage of 16-18 year olds Not in Education, Employment or Training (NEET) - African Caribbean Boys	New PI for 2006/07	8.9%	Not applicable	12.3%	14%	★	↔	Not applicable	7.9%	7.5%	Not available
16	Commentary: The target for this cohort has been met. It is envisaged over the coming year that the percentage of young people who are NEET in this cohort will remain within the targets. This will be done largely through the sophisticated and targeted methods employed by the Connexions Black Minority Ethnic (BME) Teams, and the continued efforts of the Citywide NEET Strategy Group. Targets and baseline based on new methodology, subject to confirmation.												
17	CYP14.4b	Percentage of 16-18 year olds Not in Education, Employment or Training (NEET) - Dual Heritage Boys	New PI for 2006/07	13.5%	Not applicable	14.7%	14%	▲	↔	Not applicable	11.8%	11.5%	Not available

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
18		Commentary: The target has just been missed, by only 0.7%. As the cohort numbers are so small, this only means one or two young people in real terms. Up until recently there has been little specialised provision for this cohort, however, moves have been made to commission the St Ann's Youth Inclusion Project and Castle College to undertake the development and establishment of specialised provision and the impact should be evident over the course of the coming months. Targets and baseline based on new methodology, subject to confirmation.											
19	CYP14.5	Percentage of 16-18 year olds Not in Education, Employment or Training (NEET) - Teenage Parents	New PI for 2006/07	76.7%	Not applicable	69.2%	62.5%			Not applicable	65%	50%	Not available
20		Commentary: The percentage of Teenage Mothers who are NEET is off target. This is a challenging target. However, the multi agency work being done through the Teenage Pregnancy Strategy Group, coupled with the rigorous performance management processes that are employed by Connexions suggests that the appropriate trajectory for future targets will be quickly resumed. Targets and baseline based on new methodology, subject to confirmation.											
21	CYP14.6	Percentage of 16-18 year olds Not in Education, Employment or Training (NEET) - Young offenders supervised by Youth Offending Team (YOT)	New PI for 2006/07	41%	Not applicable	47%	20%			Not applicable	15%	15%	Not available
22		Commentary: As part of the YOT Improvement Plan a different approach has been taken when capturing this data in order to ensure that Children's Services and the City NEET Strategy Group have an accurate and detailed breakdown of performance. The service has recently highlighted some weaknesses in the previous approach, which was originally developed to counterbalance the national weaknesses in YOT management information systems.											
23	EDE01	Number of VAT registered businesses in Nottingham (tracking the national average). Local Area Agreement (LAA) reward target.	New PI for 2006/07		Not applicable	6,085	6,125			Not applicable	6,170	6,240	Not available
24		Commentary: The frequency of the National On-line Management Information System (NOMIS) means that the data shown relates to a number of VAT registered businesses at the end of 2005. Activity to stimulate VAT registration through First Enterprise Business Alliance (FEBA) and Nottingham Business Venture (NBV) began in 2006, but its impact will not show in NOMIS output figures until late 2007. Activity in year has resulted in 19 additional companies either registered or in the process of registration.											
25	EDE03.1	Proportion of Council spend within Greater Nottingham for procurement	New PI for 2006/07		Not applicable	25.4%	24.8%			Not applicable	24.8%	26.3%	Not available
26		Commentary: Data is from the annual Spikes Cavell Spend review. Activity in year includes; signing of Small & Medium Enterprise (SME) concordat, e-procurement workshops with local suppliers and development of an action plan.											
27	EDE04	Number of Nottingham Community & Voluntary Sector (NCVS) suppliers providing goods and services over the value of £100,000 to Nottingham City Council	New PI for 2006/07	40	Not applicable	48	41			Not applicable	42	43	Not available
28		Commentary: Data is from the annual Spikes Cavell Spend review. Activity in year includes; Third Sector Procurement Action Plan to deliver local activity and review of Compact.											
29	EDE08	Number of Inward Investment jobs created in Nottingham in key sectors	300		Not applicable	218	350			Not applicable	400	400	Not available
30		Commentary: Two investment successes to date. Delays in getting approval from East Midlands Development Agency (EMDA) for additional funding and recruitment of staff have resulted in reduced inward investment activity during 2006/07, meaning that performance is behind target. The EMDA bid was approved in early January for three year investment strategy and is now almost fully staffed. Sector focused lead generation strategies for priority sectors are now in development and aim to be completed May 2007 when proactive activity will also commence.											
31	EDE09	Percentage of employment in high and medium technology manufacturing and knowledge intensive services	New PI for 2006/07		Not applicable	56.3%	57%			Not applicable	58%	59%	Not available
32		Commentary: Investor Development activity funded through Greater Nottingham Partnership (GNP) will support delivery of this target with the number of knowledge driven jobs created /safeguarded being recorded. Investor Development performance for 2006/07 shows 778 knowledge based jobs safeguarded.											
33	EDE10	Number of people in employment in the city of Nottingham	New PI for 2006/07	105,000	Not applicable	115,500	107,404			Not applicable	111,572	117,503	Not available
34		Commentary: The city council is not the lead for this indicator - data is provided by Job Centre Plus. This indicator is to be removed from the council's Corporate Plan and will no longer be monitored. Data shown is Jul 05-Jun 06 year which is the latest available data at time of reporting.											
35	ICS002	Care Leavers joining City Council	To be deleted from the Corporate Plan										
36		Commentary: This indicator is to be deleted and replaced due to problems with its collection. Discussions are underway to agree a suitable alternative to replace this indicator with one that can monitored from 2007/08.											

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
37	PS001	National Perception of Nottingham (Annual on-line survey: mainly favourable or very favourable)	To be deleted from the Coporate Plan										
38		Commentary: The 2005/06 actual is a result of an on-line survey of 1212 people carried out by Experian in December 2005. This survey has not been repeated. Instead, Nottingham City Council collaborated with Experience Nottinghamshire who commissioned Illuminas, in 2006, to research national perceptions of Nottingham. This research found Nottingham to be 'A largely anonymous city, though it is perceived to be "traditional" and "welcoming"'. The data is not comparable with the Experian research. However, the City Council has now engaged the services of an external consultant (Mike Lee) to develop the 'visioning' of Nottingham, which will give greater clarity on how the city is perceived externally and how best to increase positive national perceptions of Nottingham. This indicator is to be deleted and replaced due to problems with its collection. Discussions are underway to agree a suitable alternative to replace this indicator with one that can monitored from 2007/08.											
39	PS002	Applications per place at both universities	To be deleted from the Corporate Plan										
40		Commentary: The city council is not the lead for this indicator. It is proposed to remove this from the council's Corporate Plan and that this should be considered as part of the Community Plan following the refresh later this year.											
41	PS003	Local people who speak positively of Nottingham (MORI Survey)	Not available	55%	Not applicable	54%	60%			Not applicable	70%	75%	Not available
42		Commentary: While the number of residents who are advocates for Nottingham has fallen slightly in 2006/07 from 2005/06, the fact remains that over half of the residents surveyed said that they would speak highly of Nottingham. However, the target set for 2006/07 was 60%, so we need to continue to actively promote Nottingham's many positives to its residents.											
43	SSC21	Usage of cultural venues within the City	6,751,561	Not applicable	7,049,586	6.85m			Not applicable	7.1m	7.305m	Not available	
44		Commentary: Visitor/usage figures have exceeded the target for 2006/07 and this remains an estimated figure which will increase further as figures are awaited from Broadway. Increases have been across sport, art and leisure activities. Leisure Centres for example achieved a 2.16 million target for visits/usage, whilst some leisure centres were closed at various stages throughout the year, (Portland, John Carroll and Ken Martin) to enable improvement works to take place as part of the Leisure Centre Transformation Programme. Arts and Events attracted around one and a quarter million attendances over the year and March 2007, saw the launch of the Old Market Square with 80,000 people attending. Across all cultural services, it is intended to continue to focus on improving performance to increase usage and access. This includes the use of concerted marketing campaigns.											
45	SSC21.2	Number of instances of school children (aged 5-16) participating in organised activities in museums but not visiting with their school	77,325	Not applicable	81,517	78,500			Not applicable	79,800	81,190	82,814	
46		Commentary: The closure of Wollaton Hall for refurbishment during most of 2006/07, meant that additional ambitious visitor targets were not met for the service as a whole. However, the Local Area Agreement (LAA) target for this area was exceeded, due to a range of site-based family activities. With the reopening of Wollaton Hall from Easter 2007, the ambitious visitor targets set for 2007/08 for the service should be realised. A formula used to calculate the number of school age children (aged 5 - 16 years) taking part in organised activities at Museums but not visiting with their school has been agreed with the Museums, Libraries and Archives Council and is regularly tested through visitor sampling at museums. The number is calculated using the premise that 33% of all visits to museums are from the 5-16 age group and that half of those are attending an organised activity e.g. tour, talk, facilitated gallery activity, workshop, community outreach project taking place on site, performance, event etc.											
Theme 2 – Respect for Nottingham													
47	BV082ai	Percentage of recycled household waste	8.72%	11.13%	Bottom	13.96%	13%			Bottom	16%	18%	22%
48		Commentary: Kerbside and other schemes performed in line with expectations. The phased expansion showed a steady increase during the year. The target was revised to 13% target, the original target was 14%.											
49	BV082bi	Percentage used for composting	5.28%	7.46%	3	8.08%	7%			2	7.5%	7.5%	9%
50		Commentary: Kerbside garden waste and green waste from both the household waste centres, along with green waste from Street Scene, are all contributing to achieving / exceeding our 7% composting recycling target. Maintaining the kerbside collections through out the year saw a higher than expected full year actual in kerbside garden waste this year.											
51	BV082ai+bi	Percentage of combined recycling	14%	18.59%	Not applicable	22.04%	20%			Not applicable	23%	25%	31%
52		Commentary: The target has been exceeded with all schemes performing in line with expectations and expanding steadily throughout the year.											
53	BV089	The percentage of people satisfied with cleanliness standard.	Not applicable	48% (2003/04)	Bottom	58%	72%			Bottom	68%	70%	72%

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
54		Commentary: The target for this period was not achieved. The focus for the coming year will be on campaigns for example, Spring Clean (April 2007) and more high profile publicity. In addition, the service image will be publicised more with new uniforms and branding on machines (commenced April 2007). Finally, access to services will be focussed upon with a review of current and proposed systems to make reporting incidents easier.											
55	BV099ai	Number of people killed or seriously injured in road accidents	228	180	3	198	222	★	↘	3	202	182	162
56		Commentary: The full year actuals for BV99 for 2006/7 are based upon casualty figures for the calendar year 2005. Targets are set and shown in the Local Transport Plan to 2010 for all these indicators, based on a baseline of average performance in the period 1994-98. The targets represent a projected year on year linear decrease in the rate of casualties (including people slightly injured). Nottingham's locally set stretch targets are more ambitious than those set by Government. Despite the considerable investment and improvements which have been made and continue to be made in relation to highway design and education and enforcement activity, public behaviour is unpredictable and the actual numbers of casualties in any given year may be above or below the projection. Performance is better than the locally stretched casualty reduction targets for all three categories. There is a small increase in the number of slight casualties which is due to increased injuries to car passengers and pedal cyclists. There is also an increase in the number of Killed or Seriously Injured casualties relating to vulnerable pedestrian and cyclist road users.											
57	BV099bi	Number of children killed or seriously injured on Nottingham City's roads.	29	32	Bottom	28	43	★	↘	Bottom	39	34	29
58		Commentary: See commentary for BV099ai above.											
59	BV199a SSC09.1	Percentage of the area falling below a tolerable standard of cleanliness as measured by BVPI 199a	17%	11%	2	9.0%	10%	★	↘	2	9%	8%	6%
60		Commentary: The target of 10% for the year was exceeded. The city has become the cleanest core city and has set itself the target to retain this title and also become the cleanest major city by 2008. The above targets for 2007/08 and 2008/09 were agreed earlier this year as part of the Local Area Agreement (LAA) Refresh. Since the LAA Refresh we have set more demanding internal targets of 8% for 2007/08 and 7% for 2008/09 to show our commitment to improve our current performance.											
61	CS004	Percentage of households returning a registration form	New PI for 2006/07		Not applicable	81.25%	80%	●	?	Not applicable	90%		Not available
62		Commentary: The target return last year was achieved by amending the previous timetable for the despatch of registration forms and reminders, combined with an extensive marketing campaign to reinforce the importance and reasons for the return of the form. This was followed up with a household canvass of properties across the city to obtain a form from those households that had still not returned a form. Similar marketing and canvassing activity will be undertaken in late summer through to mid October/ Local Democracy Week (following a review to ensure that the campaign is timely and accessible).											
63	SSC01	Number of overall crimes as measured by British Crime Survey Comparator Recorded Crime Group (this includes vehicle crime, domestic burglary, robberies, assault, criminal damage and woundings)	42,470	41,923	Not applicable	38,354	41,584	★	↘	Not applicable	34,234 (-26%)	31,250 (-32.5%)	Not available
64		Commentary: The Crime & Drugs Partnership (CDP) renegotiated the target with the Government for the East Midlands (GOEM) after the Local Area Agreement (LAA) was signed. The revised target is 36,844. The previous target agreed through LAA negotiation was 41,584.											
65	SSC02.1	Percentage of people in local neighbourhoods who identify drug misuse as a problem in the local neighbourhood	39%	26%	Not applicable	32%	36%	★	?	Not applicable	30%	27%	Not available
66		Commentary: The results are based on Wave 5 (Sep 2006) of the council's Anti-social Behaviour (ASB) survey. This survey is conducted on a 6 monthly basis and Wave 5 was conducted by a different research company. The new survey (Wave 5) contains several new questions (covering the new mandatory indicators of the Local Area Agreement (LAA)) and the sampling methodology was changed in order to make it more representative of the population of Nottingham. Due to these changes, Wave 5 results are not 100% comparable to previous waves. For these reasons the targets need effectively to be re-baselined. The refreshed LAA which now contains the drug dealing and misuse target (as a new mandatory) and is based on a new baseline and the future waves will provide robust comparable data. However, for the purposes of the current LAA it is not possible to accurately compare Wave 5 results with the baseline figures. The results are provided but this caveat needs bearing in mind.											
67	SSC02.2	Percentage of people in local neighbourhoods who identify drug dealing as a problem in the local neighbourhood	36%	28%	Not applicable	35%	31%	▲	?	Not applicable	33%	30%	Not available
68		Commentary: The results are based on Wave 5 (Sep 2006) of the Council's Anti-social Behaviour (ASB) survey. This survey is conducted on a 6 monthly basis and Wave 5 was conducted by a different research company. The new survey (Wave 5) contains several new questions (covering the new mandatory indicators of the Local Area Agreement (LAA)) and the sampling methodology was changed in order to make it more representative of the population of Nottingham. Due to these changes, Wave 5 results are not 100% comparable to previous waves. For these reasons the targets need effectively to be re-baselined. The refreshed LAA which now contains the drug dealing and misuse target (as a new mandatory) and is based on a new baseline and the future waves will provide robust comparable data. However, for the purposes of the current LAA it is not possible to accurately compare Wave 5 results with the baseline figures. The results are provided but this caveat needs bearing in mind.											

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
69	SSC03	Percentage of people who state there are problems of anti-social behaviour in their neighbourhood	87%	70%	Not applicable	79%	82%	★	?	Not applicable	77%	72	Not available
70	<p>Commentary: The results are based on Wave 5 (Sep 2006) of the Council's Anti-social Behaviour (ASB) survey. This survey is conducted on a 6 monthly basis and Wave 5 was conducted by a different research company. The new survey (Wave 5) contains several new questions (covering the new mandatory indicators of the Local Area Agreement (LAA)) and the sampling methodology was changed in order to make it more representative of the population of Nottingham. Due to these changes, Wave 5 results are not 100% comparable to previous waves. For these reasons the targets need effectively to be re-baselined. The refreshed LAA which now contains the drug dealing and misuse target (as a new mandatory) and is based on a new baseline and the future waves will provide robust comparable data. However, for the purposes of the current LAA it is not possible to accurately compare Wave 5 results with the baseline figures. The results are provided but this caveat needs bearing in mind.</p>												
71	SSC06.1	Frequency of re-offending over 24 months by young people supervised by the Youth Offending Team (YOT), commencing October to December 2006. Local Area Agreement (LAA) reward target.	New PI for 2006/07	Not applicable	Available end of June	Not available	!	?	Not applicable	Not available	5.3 offences per person	Not available	
72	<p>Commentary: Data and commentary will be available at the end of June.</p>												
73	SSC12.1	Number of incidents of fly-tipping in the City	New PI for 2005/06	17,059	Not applicable	18,129	16,203	▲	↑x	Not applicable	19,285	18,270	Not available
74	<p>Commentary: As reported through the year, the number of fly-tipping incidents has increased because of (a) more active reporting by staff and customers and (b) a change in the definition of a fly-tip leading to more reports than previously. Department of Environment, Food & Rural Affairs (Defra) has classified Nottingham's performance in dealing with fly-tipping as good, taking account of enforcement and clean-up activity and additional investment has been allocated as part of the Liveability Improvement programme to cut the number of incidents in 2007/08 and 2008/09. Risk for both is medium.</p>												
75	SSC14	Percentage of residents who feel that their local area is a place where people from different backgrounds can get on well together	New PI for 2006/07	70% (186,891)	Not applicable	72%	71% (189,561)	●	✓	Not applicable	72% (192,231)	73% (194,901)	Not available
76	<p>Commentary: The development of the following has assisted in achieving this target:- Development of Local Implementation Groups, young "Voices", Issues groups, Youth Consultation, Your Choice Your Voice, Healthy Living events, Weeks of Action and the conference held for residents involved in all the Local Implementation Groups to share best practice and learn.</p>												
77	SSC15	Percentage of people affirming that they have carried out voluntary work in an organisations at least three times in the past year	New PI for 2006/07	Not applicable	18%	21%	▲	?	Not applicable	22%	23%	Not available	
78	<p>Commentary: The development of the following has assisted in achieving this target:- Learning Champion posts, Local Implementation Groups, Street representative Programme (Environmental issues), Volunteer Activists, Local issues groups, Consultation.</p>												
Theme 3 – Transforming Nottingham's Neighbourhoods													
79	CD002	Percentage of housing completions (gross) outside the city centre which have 3 bedrooms and 4+ bedrooms.	New PI for 2006/07	Not applicable	40%	40%	●	?	Not applicable	43%	45%	50%	
80	<p>Commentary: The description of this indicator has been revised from the 'Number of three bedroom homes available outside the city centre' due to collection issues. The current percentage of 3 and 4 bedrooms is determined by planning permissions granted a few years ago. As the council's 'Building Balanced Communities' policies take effect, the percentage is expected to rise in the future.</p>												
81	SSC10	Green Flag awards for local parks that are easily accessible to residents living in the six most deprived wards	New PI for 2006/07	Not applicable	3	3	●	?	Not applicable	5	7	11	
82	<p>Commentary: 6 Green Flag awards have been achieved, 3 of which are within 500m of the most disadvantaged wards, thus achieving 2006/07 target.</p>												
83	SSC13.1	Percentage of people who feel they can influence decisions affecting local area: City wide. Local Area Agreement (LAA) reward target.	New PI for 2006/07	Not applicable	23%	26%	▲	?	Not applicable	29%	32%	Not available	
84	<p>Commentary: Development of Local implementation groups in all Safer Stronger Community Funds (SSCF) areas, Issues Groups, reputation Management Strategy, Neighbourhood Management "Voices", Youth Forums, Youth Voices, Weeks of Action, Councillor Cafés.</p>												
85	SSC13.2	Percentage of people who feel they can influence decisions affecting local area: Black Minority and Ethnic communities. Local Area Agreement (LAA) reward target.	New PI for 2006/07	Not applicable	30%	27%	★	?	Not applicable	29%	33%	Not available	

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
86		Commentary: Development of Your Choice Your Voice Consultation events, Outreach workers. Currently undergoing an equalities impact assessment on the whole programme for 2006/07 and already undergone a mapping exercise to identify the gaps which will be developed into a community engagement action plan.											
87	SSC13.3	Percentage of people who feel they can influence decisions affecting local area: People living in the most deprived wards (Arboretum, Aspley, Bestwood Bridge, Bulwell, St Ann's). Local Area Agreement (LAA) reward target.	New PI for 2006/07		Not applicable	28%	31%	▲	?	Not applicable	33%	35%	Not available
88		Commentary: Development of Local implementation groups in all Safer Stronger Community Fund (SSCF) areas, Issues Groups, reputation Management Strategy, Neighbourhood Management "Voices", Youth Forums, Youth Voices, Weeks of Action, Councillor Cafés.											
89	SSC17.1	Percentage of residents in six most disadvantaged wards who are satisfied with neighbourhood as a place to live	New PI for 2006/07	60%	Not applicable	61%	63%	▲	■	Not applicable	65%	69%	Not available
90		Commentary: The following has assisted in achieving this target:- Clean up campaigns, purchase of a compactor, development of Neighbourhood Environmental Action Teams (NEAT) (Street Scene), Street representatives programme, Purchase of Police bikes, purchase of target hardening equipment, working with Nottinghamshire Police to further develop Neighbourhood Policing and align with Neighbourhood Management approach, development of the Neighbourhood Action teams, reputation management strategy and action plan, awareness raising publicity, weeks of action, development of youth activities.											
91	SSC18.1	Percentage of Nottingham City Council housing meeting Decent Homes Standard		64.1%	Not applicable	66%	67%	●	✓	Not applicable		Not available	
92		Commentary: Decent Homes surveys are currently being undertaken to establish the full size and scope of the 2007/08 programme given available resources. The Keystone database project has entered its final stage of validation with installation sign off imminent. Once surveys have been completed and Keystone is operational, targets for current year will be established											
93	SSC18.2	Average percentage of homes in the six most deprived wards meeting the decent homes standard	New PI for 2006/07		Not applicable	68%	Not available	!	?	Not applicable		Not available	
94		Commentary: The proportion of decent homes in the six most deprived wards is higher than the city-wide average of 66%. Decent Homes surveys are currently being undertaken to establish the full size and scope of the 2007/08 programme given available resources. The Keystone database project has entered its final stage of validation with installation sign off imminent. Once surveys have been completed and Keystone is operational, targets for current year will be established											
Theme 4 - Supporting Nottingham People													
95	BV038 CYP06.1	Percentage of 15 year old pupils in the schools maintained by the LEA who attain 5 or more A*-C grades at GCSE	37.8%	41.6%	Bottom	44.4%	45%	●	✓	Bottom	47%	49%	51%
96		Commentary: The improvement trend for pupils attaining 5+ A*-C GCSEs continued in 2006, with a nearly 3% increase on 2005. The percentage of Key Stage 4 pupils achieving 5+ A* - C GCSEs, including English and Maths, also increased from 2005 by almost 4 times the level of increase compared to nationally and statistical neighbours. At 28.5%, however, this has become an urgent priority for improvement since these subjects are now included in the Achievement & Attainment tables for 5+ A*-C GCSEs. The Secondary National Strategy consultants are now focused on targeting additional support for schools with weak performance at English and Maths GCSE. The Information & Communication Technology (ICT) literacy and numeracy course (BSKB) introduced city wide in 2006/7 is now supporting increased numbers of young people to achieve level 2 and Grade C English and Maths and apply their enhanced skills in literacy and numeracy to other qualifications requiring these skills. The four schools below the floor target of 30% 5+ A*-C are receiving intensive support from advisory and consultant staff. This includes intervention in the leadership and management of the three schools with acting head teacher arrangements, including the support for CYP06.1. Two of these schools are earmarked for new Academies. The few schools where results fell or were below target are working with the advisory and 14 -19 teams to put in place actions to raise attainment in Year 11 this year, to include an increased curriculum offer and wider opportunities for accreditation. School Improvement Partners have ensured that schools set targets which are challenging and reflect an upward trajectory.											
97	BV040 CYP11.2	Percentage of 11 year olds achieving Level 4 or above in Maths	67%	67%	Bottom	71.0%	74%	▲	✓	Bottom	73%	74%	75%
98		Commentary: Focused support continues to be given in the lowest attaining schools (particularly those in the Intensive Support Programme from the Primary National Strategy team through a Spine of Development). All schools will continue to receive support in small clusters to raise levels of attainment through the Renewal of the Framework for mathematics. All schools will receive training for all Year 5 teachers to make an impact on raising standards in Year 6.											
99	BV041 CYP11.1	Percentage of 11 year olds achieving Level 4 or above in English	70%	66%	Bottom	70.0%	72%	▲	✓	Bottom	73%	74%	75%

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
100		Commentary: Twenty five schools have been involved in the Intensive Support Programme 2006/07. Targeted support continues to be given in these schools to raise standards in literacy. This targeted support is already having an impact as indicated in the tracking of pupils progress and the mid-year assessments. All Year 5 teachers will receive training to make an impact on raising standards in Year 6. The Raising Achievement in Writing Project is improving boys writing and providing information to enable us to narrow the gap between performance in reading and writing.											
101	BV045 CYP12 academic year ending July 2006	Percentage of half days missed due to total absence in secondary schools maintained by the LEA	10.40%	10.1%	Bottom	10.00%	9.5%			Bottom	9.2%	9.0%	8.9%
102		Commentary: A review of the deployment arrangements for education welfare officers has taken place to provide better alignment with Education Improvement Partnerships and to improve work on transition initiatives. A major review of the factors that influence attendance at school has been undertaken by external consultants. The review of the factors that influence attendance at school together with an action plan has been presented to Scrutiny. Their recommendations are being incorporated into the Attendance Action Plan. Schools attendance data continues to be collected, analysed and responded to; with particular attention being paid to schools targeted by the Department for Education & Skills (DfES) as having high persistent absentees. The statistical release from the DfES of national data shows that from 2004/05 to 2005/06 Nottingham is the 19th most improved authority in the country for Total Attendance and the 2nd most improved in terms of Authorised Absence. From the time the authority was formed in 1997/98, Nottingham is the 5th most improved authority in the country for Total Attendance and the 6th most improved in terms of Unauthorised Absence. However Nottingham is still ranked at 143 out of 150 authorities in the country for total a											
103	BV181a CYP08.2a	Percentage of 14 year olds achieving Level 5 or above in English	55%	51%	Bottom	58.00%	62%			Bottom	65%	67%	70%
104		Commentary: Final attainment in English was 58% after a number of schools resubmitted scripts for a remark. The overall result was lower than anticipated because three higher attaining schools had an unexpected fall in their results. The lower attaining schools continued to improve with fewer departments below 50% level 5+. The Secondary National Strategies Team will provide intensive support to identified under performing departments with a particular focus on intervention in Year 7 and Year 8. The use of Pupil Achievement Tracker will be extended as well as a number of related whole school initiatives including Assessment for Learning, Black Pupils' Achievement Programme and redesigning the Year 7 curriculum. Statistical Neighbours and National figures fell from last year to this so Nottingham continues to close the gap. Nottingham's 'real' result last year was 57% but was officially recorded as 51% due to misadministration at two schools. Nottingham city is the 8th most improved authority across English Maths & Science combined since the authority was formed in 1998.											
105	BV181b CYP08.2b	Percentage of 14 year olds achieving Level 5 or above in Maths	58%	59%	Bottom	65.00%	65%			Bottom	66%	67%	70%
106		Commentary: This year the city has met the target of 65% for Key Stage 3 Mathematics with only four schools remaining below the floor target of 50% and all of these improving. Given the successful approach this year work will be undertaken to consolidate this gain with continued intensive support provided to identified schools as well as intervention in Year 7 and Year 8. The use of Pupil Achievement Tracker will provide detailed analysis at individual question level and this will be used with schools to improve the quality of teaching and learning through the identification of curricular targets. The continued development of Assessment for Learning approaches and the use of a new curriculum planning tool will be another focus this year. Nottingham's L5+ Maths increase of 6 percentage points to 65% improves our rankings by 4 places to 142 out of 149. Nottingham city is the 8th most improved authority across English Maths & Science combined since the authority was formed in 1998.											
107	BV181c CYP08.2c	Percentage of 14 year olds achieving Level 5 or above in Science	49%	52%	Bottom	57.00%	63%			Bottom	64%	67%	70%
108		Commentary: There has been an improvement in science this year at twice the national average. Recruitment has taken place of an additional consultant for science within the Secondary National Strategies Team which has enabled support to be given to all schools remaining below 50% Level 5+. Work will continue on improving the use of data at teacher level using Pupil Achievement Tracker and there will be continued challenge to all science departments in the promotion and development of scientific enquiry. Assessment for Learning approaches will be extended in all departments and the understanding of progression. The L5+ Science increase of 5 percentage points is over twice the increase seen nationally or amongst statistical neighbours and hence this again is an area where we are closing the gap on other authorities. Our ranking has improved 3 places to 139 out of 149. Nottingham city is the 8th most improved authority across English Maths & Science combined since the authority was formed in 1998.											
109	BV181d CYP08.2d	Percentage of 14 year olds achieving Level 5 or above in Information & Communications Technology (ICT)	54%	57.3%	Bottom	56.00%	63%			Bottom	63%	67%	70%
110		Commentary: Three associate consultants have been employed to provide additional support to schools at both Key Stage 3 and Key Stage 4 until April 2007. The development of ICT across the curriculum will continue, but there remains some capacity issues within the Secondary Strategy Team in this area.											
111	ASH001	Number of vulnerable adults known to Adult Services who are helped to live at home independently											To be replaced

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
112	Commentary: Due to difficulties with its collection, this indicator is to be replaced with three PAF indicators - PAF C29, PAF C30 and PAF C31 from 2007/08.												
113	CYP01.1 ED CS32	Percentage of children reaching a good level of development in Personal, Social and Emotional Development (PSED) at Foundation Stage in Children Centre areas.	New PI for 2006/07	68%	Not applicable	68%	Not available	!	█	Not applicable	To be deleted		
114	Commentary: Figures relate to the percentage of children in Children Centre areas and are 3% below the figure for the whole local authority have closed the gap this year. Children's Centre teachers have been recruited during 2006/07 and will continue to improve links with schools and childcare providers, providing transition support and leading on curriculum planning within Children's Centres. Forthcoming work in implementing and embedding the Social Emotional Aspects of Learning (SEAL) programme will include the Foundation Stage and will impact positively on this indicator. The Reading Development Pilot 2006/07 will benefit significantly from the high performance in this area. In the forthcoming Local Area Agreement refresh this indicator will be replaced by one focussing purely on Communication Language & Literacy as it is performing significantly lower than this indicator.												
115	CYP01.2 ED CS33	Percentage of children reaching a good level of development in Communication, Language & Literacy at Foundation Stage in Children Centre areas.	New PI for 2006/07	30.4%	Not applicable	30.5%	Not available	!	█	Not applicable	35%	40%	45%
116	Commentary: See commentary for CYP01.1 above.												
117	CYP02 ED CS38	Number of conceptions in under 18 year olds resident in Nottingham per 1,000 females aged 15-17.	73.5	72.8	Not applicable	69.3	58.5	▲	█	Not applicable	53.5	48.5	47.9
118	Commentary: In 2006/07 the Teenage Pregnancy Partnership was realigned with support from an experienced Neighbourhood Renewal Advisor. The structures and membership were changed to ensure that strategic ownership was central to the implementation of the strategy. During 2006/07 the Teenage Pregnancy Partnership also focussed on the development of work within the city's 5 target wards through the establishment of multi-agency Hot Spot Priority Action Teams with clear targets and milestones to co-ordinate key work as included in the Floor Target Action Plan for Children. Delays in commissioning Neighbourhood Renewal Funds has delayed some work within hot spots however most of the Floor Target Action Plan is now on track. The recently released 2005 data shows Nottingham had reduced teenage conception rates by 7.2% since 1998 resulting in 355 conceptions compared to 380 in 1998 (baseline year). The need for an accelerated decline over the next few years is a priority. As the realigned structure and intensive targeting of hot spots started in 2006, rates will continue to reduce and result in a substantial reduction.												
119	CYP03.3 ED CS30	Percentage of pupils spending 2+ hours per week involved in sport.	New PI for 2006/07	Not applicable	81%	72%	★	?	Not applicable	75%	80%	Not available	
120	Commentary: Schools continue to pursue the Activemark, Sportsmark or Sports Partnership Mark awards which reward delivery of the national PE, School Sport and Club Links strategy. 40 out of 115 city schools have now achieved these awards. This indicator has now been removed from the refreshed Local Area Agreement and will no longer be monitored corporately.												
121	PAF A3 CYP05	Percentage of re-registration of children on to the child protection register	17.0%	21.4%	Not applicable	16.2%	15%	●	Not applicable		14%	13%	12%
122	Commentary: This continues to be monitored monthly. Actions are in place to address re-registrations, agreed between Community Fieldwork Services and Safeguarding to further audit this indicator to ensure that assessment processes are appropriate and robust. Children re-registered will have met the criteria for registration. Ongoing scrutiny of the assessment process and post registration services are in place.												
123	ED CS15 CYP07.1	Percentage of eligible pupils in the schools maintained by the LEA who attain at least one qualification at GCSE or equivalent. Local Area Agreement (LAA) reward target.	New PI for 2006/07	91.5%	Not applicable	93%	Not available	!	█	Not applicable	94%	96%	97%
124	Commentary: The 14-19 Team has introduced a city wide ICT literacy and numeracy course (BSKB) in 2006/07 to achieve level 1 Maths and English. Schools with high numbers of students leaving with no qualifications have received intensive support from the 14 -19 team to introduce an improved curriculum offer to include wider key skills and qualifications such as Award Scheme Development Accreditation Network (ASDAN) and National Open College Network (NOCN). All schools are expected to encourage all students to take part in Adult Literacy Adult Numeracy (ALAN) literacy and numeracy testing, which provides the opportunity to achieve one GCSE equivalent qualification. Advisory and consultant staff are working with schools to improve strategies to improve attendance where it is a barrier to attainment. Schools are being supported in sharing good practice in the development of personalised learning packages for all young people and providing accreditation for those in alternative provision. School Improvement Partners have challenged schools in the Annual Performance Review to set challenging targets to ensure that as few young people as possible leave school with no accreditation.												
125	ED CS135 CYP08.3	Overall 3 subject average at Key Stage 3 (not including ICT) Local Area Agreement (LAA) reward target.	New PI for 2006/07	56%	Not applicable	60%	Not available	!	█	Not applicable	67%	71%	75%

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
126	Commentary: Please see previous individual indicators (BVPI 181 a, b & c) for comment on English, Maths & Science results. Nottingham city is the 8th most improved authority across English Maths & Science combined since the authority was formed in 1998.												
127	ED CS29 CYP08.1	Percentage of 14 year old Black Minority Ethnic (BME) boys compared to percentage of all pupils achieving KS3 Level 5 or above in English. Local Area Agreement (LAA) reward target.	New PI for 2006/07	48%	Not applicable	50%	Not available	!	↓	Not applicable	59%	64%	70%
128	Commentary: Work is ongoing to analyse which were the schools that performed better, to learn lessons and share good practice from them. The poorest performing male BME groups are the Black African, Black Caribbean, Other Black Background, Mixed White & Black Caribbean, Other Mixed Background, Bangladeshi and Chinese. It should also be noted however that only 49% of White British boys, a group that makes up two thirds of the total male cohort, attained a Level 5+; this is only 1% higher than the BME boys group. There was a 19% difference between the attainment of Boys (50%) and Girls (68%) attaining a Level 5+ in English. The issue of Boys attainment in English is a national one and is not just specific to Nottingham city. New materials from the Secondary National Strategy are targeted at intervention in English and Maths for identified pupils and the focus for 2006/7 is the Year 8 cohort. We anticipate that the majority of pupils to be selected for intervention in English will be boys. Standards funding has been provided to schools to put these programmes in place. The Secondary Strategy Black Pupils' Attainment Programme continues to focus on raising attainment for underachieving pupils in core subjects. See also comments for BVPI 181a.												
129	CYP08.1a	Gap to all pupils. Local Area Agreement (LAA) reward target.	New PI for 2006/07		Not applicable	8%	Not available	!	?	Not applicable	6%	3%	0%
130	Commentary: Work is ongoing to analyse which were the schools that performed better, to learn lessons and share good practice from them. The poorest performing male Black Minority Ethnic (BME) groups are the Black African, Black Caribbean, Other Black Background, Mixed White & Black Caribbean, Other Mixed Background, Bangladeshi and Chinese. It should also be noted however that only 50% of White British boys, a group that makes up two thirds of the total male cohort, attained a Level 5+; this is only 1% higher than the BME boys group. There was a 19% difference between the attainment of Boys (49%) and Girls (68%) attaining a Level 5+ in English. The issue of Boys attainment in English is a national one and is not just specific to Nottingham city. New materials from the Secondary National Strategy are targeted at intervention in English and Maths for identified pupils and the focus for 2006/7 is the Year 8 cohort. We anticipate that the majority of pupils to be selected for intervention in English will be boys. Standards funding has been provided to schools to put these programmes in place. The Secondary Strategy Black Pupils' Attainment Programme continues to focus on raising attainment for underachieving pupils in core subjects. See												
131	ED CS20 CYP09	Percentage of schools in which at least 50% of 14 year olds achieve Level 5 or above each in English, Maths & Science	New PI for 2006/07	50%	Not applicable	61%	Not available	!	↓	Not applicable	78%	100%	100%
132	Commentary: See individual comments for BVPI's 181 a, b & c.												
133	ED CS22a CYP10.1	Percentage of 14 year old looked after children (LAC) in the care of Nottingham City achieving Level 5 at Key Stage 3 in English	New PI for 2006/07	13.8%	Not applicable	21.6%	Not available	!	↓	Not applicable	25%	30%	35%
134	Commentary: Work has commenced on the reconfiguration of an Educational Support Team for Children in Care which has moved to sit within the School Improvement Arena. This will ensure a more robust channelling of resources to areas where they will make the most difference for Children Looked After. There continues to be an improvement in the percentage of Personal Education Plans (PEPs) initiated and completed. Future work will include analysis of the quality of the content of the PEPs and how they are impacting on educational achievement. This indicator comes from an annual statutory return (OC2) compiled each November. This indicator will be replaced in the Refreshed Local Area Agreement with the PAF A2 indicator and the OC2 return looking at looked after children attaining 1+A*-G and 5+A*-C at GCSE respectively.												
135	ED CS22b CYP10.2	Percentage of 14 year old looked after children (LAC) in the care of Nottingham City achieving Level 5 at Key Stage 3 in Maths	New PI for 2006/07	20.7%	Not applicable	21.6%	Not available	!	↓	Not applicable	30%	35%	40%
136	Commentary: Work has commenced on the reconfiguration of an Educational Support Team for Children in Care which has moved to sit within the School Improvement Arena. This will ensure a more robust channelling of resources to areas where they will make the most difference for Children Looked After. There continues to be an improvement in the percentage of Personal Education Plans (PEPs) initiated and completed. Future work will include analysis of the quality of the content of the PEPs and how they are impacting on educational achievement. This indicator comes from an annual statutory return (OC2) compiled each November. This indicator will be replaced in the Refreshed Local Area Agreement with the PAF A2 indicator and the OC2 return looking at looked after children attaining 1+A*-G and 5+A*-C at GCSE respectively.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
137	ED CS22c CYP10.3	Percentage of 14 year old looked after children (LAC) in the care of Nottingham City achieving Level 5 at Key Stage 3 in Science	New PI for 2006/07	10.3%	Not applicable	27%	Not available	!	↓	Not applicable	25%	30%	35%
138	<p>Commentary: Work has commenced on the reconfiguration of an Educational Support Team for Children in Care which has moved to sit within the School Improvement Arena. This will ensure a more robust channelling of resources to areas where they will make the most difference for Children Looked After. There continues to be an improvement in the percentage of Personal Education Plans (PEPs) initiated and completed. Future work will include analysis of the quality of the content of the PEPs and how they are impacting on educational achievement. This indicator comes from an annual statutory return (OC2) compiled each November. This indicator will be replaced in the Refreshed Local Area Agreement with the PAF A2 indicator and the OC2 return looking at looked after children attaining 1+A*-G and 5+A*-C at GCSE respectively.</p>												
139	HSHA08	Number of people presenting to the local authority as homeless	New PI for 2006/07	1,196	Not applicable	823	1,000	●	↓	Not applicable	850	850	850
140	<p>Commentary: The target of reducing the number of homeless acceptances to less than a thousand over the year has been achieved. The target for next year will likely be revised to 850 to enable Nottingham city council to maintain it's position in the upper quartile of core cities performance.</p>												
141	HS001	Percentage of floating support users who have established or maintained independent living.	New PI for 2006/07	94%	Not applicable	Available end of May	95%	Available end of May	↓	Not applicable	To be confirmed	Not available	Not available
142	<p>Commentary: Due to difficulties with the collection of this indicator in its current definition, the description has been revised from 'Number of people accessing Supporting People funded floating support services with specific targets for Black Minority Ethnic (BME) communities.'</p>												
143	HCOP03.3	Leisure facility usage across the city based on leisure card uptake and usage amongst older people, under 16s and people from BME communities. Local Area Agreement (LAA) reward target.	New PI for 2006/07		Not applicable	512,006	171,575	★	?	Not applicable	193,022	235,916	Not available
144	<p>Commentary: We are continuing to see a greater expansion in the identified target groups holding and using the Leisure Card/City Card across the city. This expansion in membership has marginally in effect decreased the frequency outturn figure from the previous Quarter. Overall the performance is still strong and keeps this performance indicator ahead of the stretch target set for 2008/09.</p> <p>Breakdown: Under 16s accounts for 284,656 visits recorded by Leisure Cards from 12,887 members making an average frequency of 22 visits per year per person. Black Minority Ethnic (BME) component accounts for 87,094 visits recorded by Leisure Cards from 4,416 members making an average frequency of 19.7 visits per year per person. 50+ accounts for 140,256 visits recorded by Leisure Cards from 6,071 members making an average frequency of 27 visits per year per person.</p>												
145	HCOP03.1	Percentage of adults participating in at least 30 minutes of moderate intensity sport and physical activity on 3 or more days a week on average over a year. Local Area Agreement (LAA) reward target.	New PI for 2006/07		Not applicable	20.6%	Not available	!	?	Not applicable	23.1%	24.6%	25.6%
146	<p>Commentary: Data is available on a 3 year basis only. Delivery in line with delivery plan and progressing well to date. All Neighbourhood Renewal Fund (NRF) delivery commenced.</p>												
147	HCOP03.2	Percentage of 50–75 year olds in the most deprived wards participating in 30 minutes of physical activity 5 times a week. Local Area Agreement (LAA) reward target.	New PI for 2006/07		Not applicable	27%	Not available	!	?	Not applicable	29%	30%	Not available
148	<p>Commentary: Data is available on a 3 year basis only. Delivery in line with delivery plan and progressing well to date. All Neighbourhood Renewal Fund (NRF) delivery commenced.</p>												
149	HCOP04.1	Number of 4-week quitters in the 18 most deprived wards who attend smoking cessation services. Local Area Agreement (LAA) reward target.	To be replaced, but will continue to be monitored through the Local Area Agreement										
150	<p>Commentary: The city council is not the lead agency for this indicator - data is provided by the Primary Care Trust. It is proposed to remove this indicator from the council's Corporate Plan and replace it with alternative local measures which will be developed as part of the city council activity supporting the Health Act 2006 (Smoking Cessation).</p>												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
151	HCOP04.2	Prevalence of smoking in those aged 18+ within the City. Local Area Agreement (LAA) reward target.	To be replaced, but will continue to be monitored through the Local Area Agreement										
152	Commentary: The city council is not the lead agency for this indicator - data is provided by the Primary Care Trust. It is proposed to remove this indicator from the council's Corporate Plan and replace it with alternative local measures which will be developed as part of the city council activity supporting the Health Act 2006 (Smoking Cessation).												
153	HCOP07	Percentage of people on the Enhanced Advance Care Programme Approach (CPA) being supported in open employment, mainstream education or volunteering	New PI for 2006/07	Not applicable	18% (Estimate)	29%	★	?	Not applicable	+5%	10%	Not available	
154	Commentary: A large scale survey was carried out across Nottingham during February and March this year. Preliminary results show 18% against a target of 29%. Full results will be made available during July 2007.												
155	HCOP11	Proportion of BME elders accessing all personal care, support and voluntary and community services.	To be replaced										
156	Commentary: Due to difficulties with its collection, this indicator is to be replaced with three indicators developed from the Black Minority Ethnic (BME) elements of PAF C28 and PAF C32. These will be monitored from 2007/08.												
157	HCOP12.1	The number of over 65s accessing attendance allowance	New PI for 2006/07	7,450	Not applicable	7,490	Not available	!	?	Not applicable	7,748	7,822	Not available
158	Commentary: The definition of this indicator has been revised from 'percentage of over 60s accessing attendance allowance each year' due to collection issues. This came into effect from November 2006. Having set a baseline during this year performance against target will begin during 2007/08.												
159	HCOP12.2	Percentage of over 60s accessing Council Tax benefits	New PI for 2006/07	Not applicable	35.32%	34.4%	★	?	Not applicable	36.06%	37.74%	Not available	
160	Commentary: The April 2006 baseline data showed that 12,016 of the total Housing Benefit/Council Tax Benefit (HB/CTB) caseload of 36,698 were over 60's in receipt of CTB, equivalent to 32.74%. As at the end-March 2007 the older persons CTB caseload has increased to 12,806 and the total HB/CTB caseload reduced to 36,254, equivalent to 35.32% against a target for the year of 34.40%. Since April 2006 an additional 677 customers over 60 have become entitled to Income Support and been "passported" onto full CTB, an increase of 113 customers based on other income types has also been seen over the same period. The average weekly CTB award made is £15.00 per household, for the additional 790 customers now in receipt of CTB since April 2006; this translates into increased take-up of £616,200 for the year to date.												
161	HS003	Number of evictions across the social housing sector	To be deleted from the Corporate Plan										
162	Commentary: This indicator is to be deleted from the council's Corporate Plan. The priority outcome it supports is measured by indicator HS HA08.												
163	ICS001	Percentage of services which actively engage children and young people involved in service design	To be deleted from the Corporate Plan										
164	Commentary: This indicator is to be deleted and replaced due to problems with its collection. Discussions are underway to agree a suitable alternative to replace this indicator.												
165	SSC21.3	Number of library reading groups and 'Reading Chains' targeted at older people including the visually impaired within the most deprived wards	New PI for 2006/07	Not applicable	+2	+2	●	?	Not applicable	+4	+6	Not available	
166	Commentary: The 2006/07 target to establish 2 Library Reading groups in deprived wards has been achieved. The Reading groups are one for people whose first language is not English at the Meadows Library and a Reading group for people with manic depression based at the Central Library on Angel Row.												
Theme 5 – Serving Nottingham Better													
167	CS005	Achieve targeted savings to demonstrate efficiency	£4.66m	£13.41m (Cumulative)	Not applicable	Available June 07	£14.568m (Govt Target)	Not available	Not available	Not applicable	£21.852m (Govt Target)	Not available	Not available
168	Commentary: The description has been revised from 'achieve targeted savings to ensure value for money'. Targets shown are government set targets and have been revised from those published in the Corporate Plan. Targets for 2008/09 and for 2009/10 are not available as they are subject to the Comprehensive Spending Review which has been put back to October/November 2007. Actual figures are compiled from the annual efficiency statement which will be produced in June 2007. The targets are 3 year rolling targets, which include forward and backward assessments, so the actuals are the cumulative figure of the Annual Efficiency gain for the year, plus the ongoing gains from the previous year.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
169	PS004	Three Star Council, 'Improving Well' from Comprehensive Performance Assessment (CPA)	Not applicable	2 star improving adequately	Not applicable	2 star improving adequately	2 star improving well			Not applicable	3 star improving well	3 star improving well	Not available
170	Commentary: As at February 2007, the Council was rated 2 star and improving adequately. Our next judgement is not due until February 2008.												
171	PS005	Staff who think performance is managed effectively	To be deleted from the Corporate Plan										
172	Commentary: This indicator is being deleted from the council's Corporate Plan as it is only collected every two years and the outcome, 'To become a top performing local authority', is being measured by indicators CS005 and PS004.												
173	PS006	Staff who have confidence in senior management	To be deleted from the Corporate Plan										
174	Commentary: This indicator is being deleted from the council's Corporate Plan as it is only collected every two years and the outcome, 'To become a top performing local authority', is being measured by indicators CS005 and PS004.												
175	PS007	Staff who think management have clear vision	To be deleted from the Corporate Plan										
176	Commentary: This indicator is being deleted from the council's Corporate Plan as it is only collected every two years and the outcome, 'To become a top performing local authority', is being measured by indicators CS005 and PS004.												
177	PS008	Overall assessment and ratings for services in Comprehensive Assessment for Level 1 services (Children and Young People, Adults, Use of Resources)	Not applicable	All scored 2	Not applicable	None scored below 2	All score 2 out of 4			Not applicable	Meets rules for 3 star	All 3 star	Not available
178	Commentary: Two of our three level one services have achieved a three out of four rating which is a significant improvement on last year's position.												
179	SSC17.2	Percentage of residents who are satisfied with the quality of Council services	New PI for 2006/07	58%	Not applicable	58%	62%			Not applicable	65%	68%	Not available
180	Commentary: This has been achieved through the Safer Stronger Communities Forum (SSCF) by raising peoples awareness to services available - as SSC17.3 below.												
181	SSC17.3	Percentage of residents in the six most disadvantaged wards who are satisfied with the quality of Council services	New PI for 2006/07	56%	Not applicable	55%	61%			Not applicable	64%	68%	Not available
182	Commentary: This target has been achieved through:- clean up campaigns, Street representative programme, weeks of action, development of Local Implementation groups, local issue groups and development of reputation management strategy.												

All Performance Indicators (excluding Corporate Plan PIs)

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
Theme 1 - Choose Nottingham													
183	BV100	The number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per Km of traffic sensitive roads.	1.9	0.9	3	2.1	1.5			Bottom	1.5	1.5	1.5
184	Commentary: The target has been exceeded due to major works at the junction of Castle Bridge Road and Castle Boulevard. The work involved re-water-proofing the bridge and installing new signals etc. The re-water-proofing is weather dependant and due to adverse weather conditions during February 2007 delays to the scheme were experienced.												
185	BV102	The number of bus passenger journeys originating in the Authority area undertaken each year.	Not applicable	45.41m	Top	46.5m	45.5m			Top	45.6m	45.7m	45.8m
186	Commentary: The improved full year actual against target can be attributed to enhanced concessionary travel scheme. Future targets reflect those agreed in the Local Transport Plan, which will be revised in due course after discussions with the Government office.												
187	BV103	Satisfaction with transport information	Not applicable	58% (2003/04)	Top	70%	75%			Top	Not applicable	78%	
188	Commentary: These figures are collected every three years using a Market & Opinion Research International (MORI) poll of city council residents, and include both public transport users and non-users. Many improvements have been made to the provision of public transport information in recent years, but there are still inconsistencies (which is being addressed) in information provision between the council and each individual operator and this may be reflected in public perceptions of information. The percentage satisfaction result places Nottingham in the top quartile for all single tier and county authorities .												
189	BV104	Satisfaction with bus services	Not applicable	61% (2003/04)	Top	74%	69%			Top	Not applicable	75%	
190	Commentary: These figures are collected using a Market & Opinion Research International (MORI) poll of city council residents. This includes both public transport users and non-users. The satisfaction level of 74% is higher than the target figure for 2006/7. The level of satisfaction with bus services is lower than that collected from local quarterly surveys of actual bus users - 80+%. However, the percentage satisfaction result places Nottingham in the top quartile for all single tier and county authorities												
191	BV118a	Satisfaction with libraries. Libraries users who found a book to borrow	Not applicable	62% (2003/04)	Bottom	82%	62%			Bottom	Not applicable	85%	
192	Commentary: The percentage of libraries users who found the books they wanted is sourced from the results of the Adult PLUS Survey, (Public Library User Survey). Institute Of Public Finance (IPF) instructed Library Authorities to undertake an Adult PLUS survey in the Autumn of 2006. There is currently no national standard for BV118a and a local target was set of 62%. The outcome achieved in 2005/06 had been 60%. Actual performance in 2006/07 shows a much greater improvement being achieved this year, with 82% of respondents stating that they had found the books they wanted. This improved performance reflects measures taken to improve stock rotation and management of stock.												
193	BV118b	Satisfaction with libraries. Libraries users who found the information they were looking for.	Not applicable	71% (2003/04)	2	74%	71%			3	Not applicable	77%	
194	Commentary: Sourced from the results of the Adult PLUS Survey, (Public Library User Survey) Adult PLUS survey Autumn 2006. There is currently no national standard for BV118b and a local target was set of 71%. Actual performance in 2006/07 has exceeded this target, with 74% of respondents satisfied.												
195	BV118c	Satisfaction with libraries. Libraries users who were satisfied	Not applicable	89% (2003/04)	3	89%	90%			Bottom	Not applicable	94%	
196	Commentary: Sourced from the results of the Adult PLUS Survey, (Public Library User Survey), Autumn of 2006. This result also informs the Public Library Standard PLSS7 - Adult user satisfaction for which the national target is 94%. Although the result of 89.1% does not meet the target, it does show a considerable improvement on 2005 with satisfaction increasing by 5.1% on the 84% level achieved in that year.												
197	BV119a	Resident satisfaction sport/leisure facilities	Not applicable	56% (2003/04)	2	56%	72%			2	Not applicable	59%	
198	Commentary: The Government's 2006/07 tri-ennial satisfaction survey, (postal survey), was undertaken by Market & Opinion Research International (MORI) in the Autumn of 2006. BV119a is one of the Comprehensive Performance Assessment (CPA) Culture Block Performance Indicators in 2006 and the result shows performance is at middle threshold. This result contributed to the overall assessment score for the Culture Block announced in February 2007. Our target is to improve satisfaction levels through the completion of the Leisure Centre Transformation programme.												
199	BV119b	Resident satisfaction libraries	Not applicable	65% (2003/04)	3	66%	78%			Bottom	Not applicable	70%	

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
200		Commentary: The Government's 2006/07 tri-ennial satisfaction survey, (postal survey), was undertaken by Market & Opinion Research International (MORI) in the Autumn of 2006. Libraries achieved a satisfaction score of 66%, representing a 1% increase on the 2003/04 result of 65%, when the last tri-ennial survey was undertaken. The 2006/07 result, when compared to other authorities, shows performance is in the bottom quartile. BV119b is one of the Comprehensive Performance Assessment (CPA) Culture Block Performance Indicators in 2006 and the calculation used for that shows performance is at middle threshold. This result contributed to the overall assessment score for the Culture Block, announced in February 2007. Although the service did not meet the target set for BV119b of 78% for the tri-ennial survey, the corresponding result from the Council's annual satisfaction survey, (face to face questionnaire), in 2006 also undertaken by MORI is 86% an increase of 4% on 2005, (84%). The 2006 Annual MORI survey also found that only three other Library Authorities can claim higher satisfaction ratings for library services than Nottingham.											
201	BV119c	Resident satisfaction museums/galleries	Not applicable	50% (2003/04)	Top	43%	61%			2	Not applicable	48%	
202		Commentary: 43% represents a 7% decrease on the result of the last tri-ennial survey (2003/4), and a shortfall of 18 percentage points against the target of 61%. BV119c is also one of the Comprehensive Performance Assessment (CPA) Culture Block Performance Indicators in 2006 and the calculation used for this shows performance is at middle threshold. This result forms part of the overall assessment score for the Culture Block, announced in February 2007 - The corresponding result from the Council's annual satisfaction survey, (face to face questionnaire), in 2006 also undertaken by MORI is 73% an increase of 5%, (68%), on the 2005 result. Action to increase satisfaction levels includes maximising opportunities from the re-opening of Wollaton Hall at Easter 2007, following completion of improvement works, and improved marketing resulting from the new arrangements becoming embedded.											
203	BV119d	Resident satisfaction theatre/concert halls	Not applicable	66% (2003/04)	Top	67%	80%			Top	Not applicable	69%	
204		Commentary: The Government's 2006/07 tri-ennial satisfaction survey, (postal survey), was undertaken by Market & Opinion Research International (MORI) in the Autumn of 2006. Theatres and Concert Halls improved on their top quartile performance, when compared to other authorities, achieved in the previous, 2003/04, tri-ennial survey, increasing their score from 66% to 67%. BV119d is one of the Comprehensive Performance Assessment (CPA) Culture Block Performance Indicators in 2006 and the calculation used for this shows performance is above the top threshold. This result contributes to the overall assessment score of 4 for the Culture Block, announced in February 2007. The service did not meet the target set for BV119d of 80%. However, the corresponding result from the Council's annual satisfaction survey, (face to face questionnaire), in 2006 undertaken by MORI was 89%, also representing top threshold performance.											
205	BV119e	Resident satisfaction parks/open spaces	Not applicable	70% (2003/04)	3	67%	74%			Bottom	Not applicable	70%	
206		Commentary: The Government's 2006/07 tri-ennial satisfaction survey, (postal survey), was undertaken by Market & Opinion Research International (MORI) in the Autumn of 2006. Parks and Open Spaces achieved a satisfaction score of 67%, representing a 3% decrease on the 2003/04 result of 70%, when the last tri-ennial survey was undertaken. The service did not meet the target set of 74% and quartile performance compared to other Unitary authorities is bottom quartile. BV119e is also one of the Comprehensive Performance Assessment (CPA) Culture Block Performance Indicators in 2006 and the calculation used for this shows performance is at middle threshold. This result contributed to the overall assessment score for the Culture Block, announced in February 2007. The corresponding result from the Council's annual satisfaction survey, (face to face questionnaire), in 2006 undertaken by MORI will be considered in more detail as it was lower than the tri-ennial survey with a satisfaction rate of 59%.											
207	BV161 PAF A4	The ratio of the percentage of those young people who were looked after on 1 April in their 17th year (aged 16), who were engaged in education, training or employment at the age of 19 to the percentage of young people in the population who were engaged in education, training or employment at the age of 19	0.50	0.52	Bottom	0.93	0.67			Top	0.73	0.92	0.95
208		Commentary: Work continues to be done in identifying the cohort and ensuring action is taken early. There has been considerable work on and improvement in data quality, input and reporting. Dedicated time and personnel have been allocated to ensuring accurate and timely inputting of information into the client database Care First as well as a more robust system for using the data from Connexions. Maintaining the good performance in 2007/08 will be challenged by the fact that the cohort contains 3 long term offenders who are in custody.											
209	BV165	The percentage of pedestrian crossings with facilities for disabled people as a proportion of all crossings in the Local Authority (LA) area.	78.9%	81.6%	3	4.8%	86.5%			Bottom	8.3%	11.6%	14.8%
210		Commentary: Following a rigorous external audit in September 2006, compliance issues to the strict BVPI definition and tolerances were identified. This resulted in a city-wide survey being undertaken in January 2007 of all relevant pedestrian crossings to verify the accuracy of Nottingham's data. The outcome of the survey revealed shortcomings with footway gradients, kerb upstands and tactile paving arrangements. There are a number of practical engineering difficulties, both in being able to fully meet definition requirements and in measuring compliance. The financial implications of addressing these shortcomings are now being considered. Recent intelligence gathering has established that Nottingham is not alone. Similar experiences in relation to non compliance to the strict BVPI definition and tolerances have been reported by a number of county and unitary authorities. In some cases, results have also been significantly reduced. The matter has been raised with the Audit Commission who have suggested that contact be made with the disability unit at the Department for Transport (DfT) who developed the current specification for BV165. This suggestion is presently being considered.											

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
211	BV170a	The number of visits/usages of LA funded or part funded museums per 1,000 population	2,495	2,355	Top	2,264	2,511			Top	2,561	2,600	2,652
212	<p>Commentary: The figure for users (excluding schools) shows a position some 9.84% below the original target set for 2006/07. At the third quarter stage a revised outturn expectation of 2260 (10% reduction) was projected. The reason for the reduced expectation is principally as a result of the significantly reduced figure for visits in person (see BV170b) which were approximately 12.66% below expected profile for the year, as the overall usage is a composite of users in person with other users. In terms of other users, however, website usage showed an encouraging increase on profile, while enquiries were below expectation by an almost equal amount. The overall target for 2007/08 will remain as set, however, and a refurbished Wollaton Hall along with a strong marketing team should address the apparent reduction.</p>												
213	BV170b	The number of those visits to LA funded or part funded museums that were in person per 1000 population	2,445	1,989	Top	1,773	2,030			Top	2,071	2,100	2,142
214	<p>Commentary: The target for visitors in person has shown a full year actual position some -12.66% below profile for the year, and taking into account increased population figure. Whilst this is naturally disappointing, it reflects a trend that was advised at the second and third quarter stage when a revised estimate of 502,608 was identified. That reflected a revised expectation of 10% below target for the year. The key issues identified were the closure of Wollaton Hall for refurbishment, and issues concerning the lack of a concerted marketing team over the previous year, which had affected all sites. Wollaton Hall has since re-opened on 7 April with very encouraging visitor figures, following a substantial marketing campaign, co-ordinated by a new, dedicated marketing team for the service. The reporting for 2007/08 will, however, reflect the visitor base for 2006/07, as well as the best value target set within the Service Plan, as a measure of performance.</p>												
215	BV170c	The number of pupils visiting museums and galleries in organised school groups.	29,330	29,598	Top	28,715	29,937			Top	30,536	31,147	31,770
216	<p>Commentary: Schools usage has shown a figure for the year of 28,715, compared to a target of 29,937. This is a position (4.08%) below target for the year. For the whole of 2006/07, Wollaton Hall has been unavailable for school visits, which has reduced the capacity of the Service somewhat, but importantly, has reduced the range of sessions that are available also. Wollaton Hall will be available for schools again from the Autumn term and a series of collaborations with Children's Services have been arranged to make wider use of themed activities, following the redevelopment works. This includes an environmental conference, as well as Tudor INSET themed events. Approximately 50% of the reduction overall has been experienced due to fewer teacher-led sessions being recorded than anticipated. Marketing activity will be directed to this aspect at regional level, to reach the target set for 2007/08.</p>												
217	BV178	The percentage of total length of rights of way in the LA area that are easy to use by the general public	100%	100%	Top	100.0%	100%			Top	100%	100%	100%
218	<p>Commentary: The second sample exercise of the financial year undertaken in October 2006 re-affirms a 100% full year actual.</p>												
219	BV187	The percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered.	33%	7%	Top	27%	16%			3	16%	16%	16%
220	<p>Commentary: The full year actual is based on an assessment of half of the whole network each year. The comparable 2004/05 actual was 33% and there has therefore been a 6% improvement since that half of the network was last assessed. The rolling two year average of the surveys for the whole network is 17% which is considerably closer to the 2006/07 target. Future targets reflect the anticipated deterioration of the network and level of investment.</p>												
221	BV223	The percentage of the LA principal road network where structural maintenance should be considered.	New BVPI for 2005/06	17.64%	Not applicable	16.70%	20%			Not applicable	20%	20%	20%
222	<p>Commentary: The maintenance activity during 2006/07 has resulted in a full year actual which shows a slight improvement on 2005/06 and remains within the 20% target. Future targets reflect the anticipated deterioration of the network and level of investment.</p>												
223	BV224a	The percentage of the non-principal classified road network where maintenance should be considered.	New BVPI for 2005/06	18.9%	Not applicable	16.60%	22%			Not applicable	22%	22%	22%
224	<p>Commentary: The maintenance activity during 2006/07 has resulted in a full year actual which shows a slight improvement on 2005/06 and remains within the 22% target. Future targets reflect the anticipated deterioration of the network and level of investment.</p>												
225	BV224b	The percentage of the unclassified road network where maintenance should be considered.	New BVPI for 2005/06	5.61%	Not applicable	19.20%	7%			Not applicable	15%	15%	15%
226	<p>Commentary: The full year actual appears unfavourable when compared to 2005/06 and the 2006/07 7% target. Assessment of the whole network is spread over a rolling four year period with 25% of the network being measured each year by a Detailed Visual Inspection Survey. The average of the most recent four surveys is 16%. Future targets reflect the anticipated deterioration of the network and level of investment.</p>												
227	CD PTS1	Percentage of bus users satisfied with bus services	85%	88%	Not applicable	86%	80%			Not applicable	80%	80%	80%

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
228		Commentary: This indicator varies from quarter to quarter. It is taken from a relatively small sample of regular bus users, but some of its variations can be explained by service changes or changes in fare levels at the time, or the nature of publicity in local newspapers.											
Theme 2 – Respect for Nottingham													
229	BV063	Energy Efficiency - the average SAP rating of Local Authority owned dwellings.	70.55	71	Top	70.92 (Est.)	71			Top	72	72	72.1
230		Commentary: Data still awaited by Nottingham City Homes for second half of 2006/7 for boiler replacement and items undertaken under Decent Homes. Hence the current interim figure is unchanged from December 2006 figure. It is hoped that the actual figure will be available by late June 2007. Further commentary is required.											
231	BV082aii	Tonnage of household waste recycled.	New BVPI for 2005/06	14,236	2	17,741.00	16,909			Top	20,240	23,309	31,486
232		Commentary: Kerbside and other schemes performed in line with expectations. The phased expansion made a steady increase during the year enabling us to exceed our target.											
233	BV082bii	Tonnage of household waste composted.	New BVPI for 2005/06	9,542	Top	10,265.00	9,105			Top	9,794	9,989	12,881
234		Commentary: Kerbside garden waste and green waste from both the household waste centres, along with green waste from Street Scene are all contributing to achieving / exceeding our 7% composting recycling target. Maintaining the kerbside collections throughout the year saw a higher than expected full year actual in kerbside garden waste this year.											
235	BV082ci	Percentage of household waste arisings used to recover heat, power and other energy sources.	58.53%	46.34%	Top	57.69%	55%			Top	54%	54%	54%
236		Commentary: Inputs fell during September due to the first stage of the annual overhaul and other downtime. Following completion of the annual maintenance programme in November performance increased, with a greater proportion of domestic residual waste being dealt with by incineration.											
237	BV082cii	Tonnage of household waste - energy recovered.	New BVPI for 2005/06	59,306	Top	73,312.00	71,538			Top	70,513	71,924	77,284
238		Commentary: Inputs fell during September due to the first stage of the annual overhaul and other downtime. Following completion of the annual maintenance programme in November performance increased, with a greater proportion of domestic residual waste being dealt with by incineration.											
239	BV082di	Percentage of household waste arisings landfilled.	27.47%	35.07%	Top	20.27%	25%			Top	23%	21%	15%
240		Commentary: Following the improving performance of recycling, composting and incineration the amount sent to landfill has been better than target. The council looks unlikely to incur any penalties by remaining within this year's Landfill Allowance Trading Scheme (LATS) allowances, despite the incinerator close down during Sept – Nov 2006.											
241	BV082dii	Tonnage of household waste landfilled.	New BVPI for 2005/06	44,841	Top	25,763.00	32,517			Top	30,033	27,970	21,468
242		Commentary: Following the improving performance of recycling, composting and incineration the amount sent to landfill has been better than target. The council looks unlikely to incur any penalties by remaining within this year's Landfill Allowance Trading Scheme (LATS) allowances, despite the incinerator close down during Sept – Nov 2006.											
243	BV084a	The number of Kg of household waste collected per head of population.	492	470	3	464.0	474			3	477	487	523
244		Commentary: A small decline in the kg of waste per household has been seen again this year, although not as pronounced as in 2005/06, with the year end actual within target. It has yet to be seen if this is a national trend or a local anomaly, although changes in both the national and local economy may have impacted on this indicator.											
245	BV084b	The percentage change from the previous financial year in the number of Kgs of household waste collected per head of population.	New BVPI for 2005/06	-4.47%	Top	-1.29%	1.5%			3	2.7%	2%	7.5%
246		Commentary: A small decline in the kg of waste per household has been seen again this year, although not as pronounced as in 2005/06, with the full year actual within target. The percentage change from the same period last year is showing a fall in the waste stream. It has yet to be seen if this is a national trend or a local anomaly, although changes in both the national and local economy may have impacted on this indicator.											
247	BV086	The cost of waste collection per household	£34.25	£35.25	Top	£36.38	£40.65			Top	£47.21	£48.39	£53.20

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
248	Commentary: The cost per household collection for the year is well below the end of year target.												
249	BV087	The cost of waste disposal per tonne for municipal waste.	£32.40	£37.82	2	£41.04	£44.05	★	📉	2	£49.01	£50.24	£56.62
250	Commentary: The cost of waste disposal continues to be influenced by a number of factors including a rise in landfill tax and capital expenditure associated with waste to energy incineration. Increases in recycling have contained disposal cost in line with the target.												
251	BV090a	Satisfaction with waste collection	Not applicable	81% (2003/04)	Bottom	76%	86%	▲	📉	3	Not applicable		86%
252	Commentary: Actions to be carried forward from 2006/07 service plan to improve on people's perception of the service.												
253	BV090b	Satisfaction with recycling	Not applicable	48% (2003/04)	Bottom	56%	68%	▲	📈	Bottom	Not applicable		68%
254	Commentary: Actions to be carried forward from 2006/07 service plan to improve on people's perception of the service.												
255	BV090c	Satisfaction with waste disposal	Not applicable	50% (2003/04)	Bottom	74%	60%	★	📈	Bottom	Not applicable		74%
256	Commentary: Following improvements with the civic amenity site this year satisfaction has improved. Further developments are planned to expand the services and enhance the service provided.												
257	BV091a	Percentage of population resident in the Authority's area served by a kerbside collection of recyclables (one recyclable).	92.9%	93.8%	Bottom	92.9%	92.9%	●	📉	Bottom	92.9%	92.9%	100%
258	Commentary: The expansion of kerbside recycling with a view to improving customer satisfaction and meeting recycling targets has increased coverage in line with the targets. Further expansion is now being planned for the new financial year to new areas of the city, collecting a greater range of products.												
259	BV091b	Percentage of population resident in the Authority's area served by a kerbside collection of recyclables (two recyclables).	New BVPI for 2005/06	35.4%	Bottom	38.9%	39.5%	●	📈	Bottom	54.70%	69.90%	100%
260	Commentary: The expansion of kerbside recycling with a view to improve customer satisfaction and meeting recycling targets has increased coverage, in line with the targets. Further expansion is now being planned for the new financial year to new areas of the city offering a greater range of products collected.												
261	BV099aai	The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year.	2.2%	-21.1%	Top	10.0%	-8.3%	▲	📉	Bottom	-9.0%	-9.9%	-11.0%
262	Commentary: Full year actuals for BV99 for 2006/07 are based upon casualty figures for the calendar year 2005. Targets are set and shown in the Local Transport Plan to 2010 for all these indicators based on a baseline of average performance in the period 1994-98. The targets represent a projected year on year linear decrease in the rate of casualties (including people slightly injured). Nottingham's locally set stretch targets are more ambitious than those set by Government. Despite the considerable investment and improvements which have been made and continue to be made in relation to highway design and education and enforcement activity, public behaviour is unpredictable and the actual numbers of casualties in any given year may be above or below the projection. Performance is better than the locally stretched casualty reduction targets for all three categories. There is a small increase in the number of slight casualties which is due to increased injuries to car passengers and pedal cyclists. There is also an increase in the number of Killed or Seriously Injured casualties relating to vulnerable pedestrian and cyclist road users.												
263	BV099aaii	The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the 1994-1998 average.	-29.3%	-44.2%	Top	-38.6%	-31.0%	★	📉	2	-37.2%	-43.4%	-49.6%
264	Commentary: See commentary for BV099aai above.												
265	BV099bii	The percentage change in the number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions since the previous year.	-17.14%	-10.30%	2	-12.5%	-9.7%	★	📈	2	-10.8%	-12.1%	-13.7%
266	Commentary: See commentary for BV099aai above.												
267	BV099biii	The percentage change in the number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions since the 1994-1998 average.	-56.3%	-51.80%	2	-57.8%	-35%	★	📈	Top	-42%	-49%	-56%
268	Commentary: See commentary for BV099aai above.												
269	BV099ci	Number of people slightly injured in road traffic collisions.	1,313	1,145	3	1,146	1,377	★	📉	3	1,363	1,348	1,334
270	Commentary: See commentary for BV099aai above.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
271	BV099cii	The percentage change in the number of people slightly injured in road traffic collisions since the previous year.	2.4%	-12.8%	Top	0.1%	-1.0%			3	-1.1%	-1.1%	-1.1%
272	Commentary: See commentary for BV099aai above.												
273	BV099ciii	The percentage change in the number of people slightly injured in road traffic collisions since the 1994-1998 average.	-9.4%	-21%	2	-21.0%	-5%			2	-6%	-7%	-8%
274	Commentary: See commentary for BV099aai above.												
275	BV126	Domestic burglaries per year, per 1,000 households in the LA area.	51.07	49.54	Bottom	46.4	43.6			Bottom	43.47	Not available	
276	Commentary: 2006/07 targets were re-set to match those of the Crime Drugs Partnership (CDP) Floor Target Action Plan, but Police Authority targets just agreed mean the 2007/08 target will need further amending (to 43.47 from 39.01). Burglary performance is not as good as required to meet the 2006/07 target; Increased emphasis is being placed on Burglary. Burglary Dwelling for 2006/07 was -6.38% less than in 2005/06 (-367 offences). Police are leading on various operations and initiatives such as Operation Country (to prevent burglaries of students) and Operation Cracker to provide more directed resources through the NIM tasking process; Burglary is more prevalent in the West of the CDP. The CDP are leading on projects in the 7 worst wards (Weeks of Action) and this includes target hardening and Smartwatering homes in hotspots.												
277	BV127a	Violent crimes per year, per 1,000 population in the LA area.	40.29	42.05	Bottom	44.1	40.36			Bottom	Not available		
278	Commentary: 2006/07 targets were previously re-set to match those of the Police Authority. Robbery performance has deteriorated and there have been increased offences in several parts of the city. The Police are leading on various initiatives such as Operation Country (prevent students from being victims of robbery) and pro-actively tackling robbery series through directed NIM tasking of resources.												
279	BV127b	Robberies per year, per 1,000 population in the Local Authority (LA) area.	5.38	5.6	Bottom	6.3	5.16			Bottom	Not available		
280	Commentary: 2006/07 targets were previously re-set to match those of the Police Authority. Much emphasis and many extra resources have been deployed on tackling violent crime in the city centre, performance here in now excellent; because of this the performance of other areas is more critical to good overall performance. Areas of the North and West of the Crime Drugs Partnership (CDP) need to improve performance to allow for greater overall reductions (as these areas are not meeting targets).												
281	BV128	The number of vehicle crimes per year, per 1,000 population in the Local Authority (LA) area.	36.24	35.87	Bottom	30.5	30.02			Bottom	25.79	Not available	
282	Commentary: 2006/07 targets were re-set to match those of the Crime Drugs Partnership (CDP) Floor Target Action Plan, but Police Authority targets just agreed mean 2007/08 target will need further amending (from 26.85 to 25.79). Like other key crimes / high volume crimes vehicle crime has seen many extra resources deployed in order to gain significant reductions. Police and partners have not only been pro-actively patrolling hotspots but executing warrants based on intelligence and also working with businesses to make their customer parking facilities less attractive to criminals who steal vehicles and especially those who steal from vehicles (some businesses are more engaging than others). Recent press coverage about importance of not leaving valuables on view has been supported to educate members of the public.												
283	BV174	The number of racial incidents reported to the LA, and subsequently recorded per 100,000 population.	133	123	Not applicable	159	130	Not applicable		170	180	190	
284	Contextual indicator: This is not a performance indicator, but provides contextual information for BV175. The figures in the target columns are the anticipated number of reports and not aspirational targets.												
285	BV175	The percentage of racial incidents reported to the Local Authority that resulted in further action.	98%	100%	Top	100%	100%			Top	100%	100%	100%
286	Commentary: Effort is being placed on continuing to work closely with directorates to improve reporting mechanisms. More directorates are reporting racist incidents, which is providing a clearer picture of where these incidents are taking place as well as their nature. It is pleasing that all incidents have been followed up and fed through to the common Monitoring Project.												
287	BV199b	Percentage of relevant land and highways from which unacceptable levels of graffiti are visible	New BVPI for 2005/06	5%	3	8%	4%			Bottom	6%	4%	2%
288	Commentary: The target was not met. Additional graffiti removal resources were added part way through the year and in addition, all works are now carried out in house. The volume of removal has increased significantly and monthly performance is reported through Respect For Nottingham. The levels of reported incidents is low compared to the volume of proactive removal.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
289	BV199c	Percentage of relevant land and highways from which unacceptable levels of fly-posting are visible	New BVPI for 2005/06	1%	2	1%	1%			2	1%	1%	1%
290	Commentary: The target for 2006/07 was met and fly-posting continues to be a minor activity compared to say graffiti.												
291	BV199d	The year on year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'.	New BVPI for 2005/06	Baseline 17,059	Not applicable	18,129	16,203 (- 10%)			Not applicable	17,223	16,317	15,410
292	Commentary: The authority was judged as being 'very effective' based upon both removal activities and enforcement work. For 2007/08 there will be an increased effort upon both removal of fly tips with new resources available (April 2007) coupled with an increased emphasis on enforcement and education.												
293	BV215a	The average number of days taken to repair a street lighting fault, which is under the control of the LA.	4.17	3.6	2	2.30	3			Top	3	3	3
294	Commentary: The 2006/07 year end actual reflects the priority given to this activity throughout the year to improve performance.												
295	BV215b	The average number of days taken to repair a street lighting fault, where response time is under the control of a DNO (Distribution Network Operator).	New BVPI for 2005/06	37.19	Bottom	40.50	Not applicable			Bottom	Not applicable		
296	Commentary: The year end actual is outside the direct control of the council. Performance relates to that of E-ON/UK (the energy provider).												
297	BV216a	The number of 'sites of potential concern' (within the LA area), with respect to land contamination.	New BVPI for 2005/06	126	Not applicable	117	126			Not applicable	126	126	126
298	Commentary: This figure is made up of the rolling top 50 sites identified through the contaminated land strategy, plus the number of planning applications received where contaminated land conditions have been applied. Performance has been affected because fewer applications required conditions to be applied this year.												
299	BV216b	The number of sites for which sufficient information is available to decide whether remediation of the land is necessary as a % of all 'sites of potential concern'.	New BVPI for 2005/06	27%	Top	38%	28%			Top	29%	30%	30%
300	Commentary: The percentage has increased this year due to an increase in the number of sites being evaluated under Part 2A, Environment Protection Act 1990 and a reduction in the number of planning applications requiring conditions to be applied.												
301	BV217	The percentage of pollution control improvement to existing installations completed on time.	New BVPI for 2005/06	25%	Bottom	98%	100%			2	100%	100%	100%
302	Commentary: The target was not achieved because four industrial processes/installations failed to meet the standards for process/emission control set by Government. These four processes/installations will be subject to enforcement action if following informal action they still fail to meet the required standard.												
303	BV218a	The percentage of new reports of abandoned vehicles investigated within 24 hours of notification.	New BVPI for 2005/06	48%	3	92.00%	50%			2	85%	95%	95%
304	Commentary: Performance this year has seen the target being achieved and exceeded. A redesign and focus of the service and especially reporting mechanisms, has meant that the ability to inspect abandoned vehicles within 24 hours is being consistently achieved.												
305	BV218b	The percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle.	New BVPI for 2005/06	32%	Bottom	100.00%	50%			Top	85%	95%	95%
306	Commentary: Performance this year has seen the target being achieved and exceeded. This service has been completely reviewed and the priority is now the speedy removal of abandoned vehicles as soon as it is possible to do so. This has involved more accountability with removal contractors and again a more consistent service.												
307	BV225	Actions against domestic violence. The purpose of this PI is to assess the overall provision and effectiveness of LA services designed to help victims of domestic violence and prevent further domestic violence.	New BVPI for 2005/06	36%	Not applicable	82%	73%			Not applicable	100%	100%	100%
308	Commentary: The indicator is measured as a percentage score of the number of questions to which the authority can answer Yes out of 11 questions covering a range of activities. Domestic violence comprises a high percentage of violent crime in the city and this indicator provides an opportunity to further tackle domestic violence effectively. To this end, we are working extensively with partners and providing additional funding through the Local Area Agreement stretch target to reduce repeat reports of domestic violence and to offer an effective response to survivors and their children.												

Theme 3 – Transforming Nottingham's Neighbourhoods

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
309	BV064	The number of non-LA-owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the LA.	220	182	Top	154	70	★	📉	Top	150	150	200
310	Commentary: Part way through 2006/07 a full time empty homes officer was appointed (using LPSA reward grant monies) which has resulted in an increased number of homes coming back into occupation. The target for 2006/07 was set at a time when there was uncertainty over the allocation of Local Public Service Agreements (LPSA) reward grant monies.												
311	BV106	The percentage of new homes built on previously developed land	83.4%	100%	Top	99.70%	87%	★	📉	Top	90%	87%	85%
312	Commentary: With regard to the over-riding Local Plan target (85%), 94% of housing built since the beginning of the plan period (April 2000) has been on brownfield sites. The full year actual for 2006/07 reflects that some housing development has started on the Clifton Lane former cricket ground site (designated as a greenfield site). The 2006/07 target of 87% was set because some sizeable 'greenfield' development sites were expected to start during 2006/07.												
313	BV184a	The proportion of LA homes that were non-decent at the start of the financial year.	37.79%	36%	3	36%	36%	●	📉	3	33%	Available June	Available June
314	Commentary: As this indicator is measured at the 1st April each year and there was only a marginal increase in the number of decent homes during 2005/06, performance has remained at 36%. Future targets assume access to Arms Length Management Organisation (ALMO) funding in quarter two 2008/09, available post Audit Commission Inspection of Nottingham City Homes (NCH) July 2008/09.												
315	BV184b	The percentage change in proportion of non-decent LA homes between the start and the end of the financial year.	7.50%	1.1%	Bottom	8.2%	12.9%	▲	📈	3	3%	Available June	Available June
316	Commentary: The proportion of non-decent homes since the start of the financial year has reduced by 8.2% during 2006/07. The year to date progress of 8.2% is below the year end target of 12.9%. Future targets assume access to Arms Length Management Organisation (ALMO) funding in quarter two 2008/09, available post Audit Commission Inspection of Nottingham City Homes (NCH) July 2008/09.												
Theme 4 - Supporting Nottingham People													
317	BV039	The percentage of 15 year old pupils in schools maintained by the LEA achieving 5 GCSEs or equivalent at grades A*-G including English & Maths	73.3%	74.6%	Bottom	75.3%	82%	▲	📈	Bottom	84%	86%	88%
318	Commentary: Secondary National Strategy English and Maths consultants are working closely with schools to increase the numbers of pupils gaining English and Maths GCSE. Resources to support this have been targeted in particular to those schools with the highest numbers of pupils leaving with no English or Maths GCSE grades. The 14 – 19 team is working with schools to ensure that all pupils gain accreditation in literacy and numeracy and BSKB is embedded in the curriculum from the beginning of Key Stage 3. This will provide a foundation for future success at English and Maths GCSE for increased numbers of pupils when functional literacy and numeracy is incorporated into the traditional course by 2010. Support has been intensified in targeted schools with identified underachievement of particular groups in developing 14 – 19 curriculum pathways and widening opportunities for accreditation for more young people.												
319	BV043a	The percentage of proposed statements of Special Educational Need issued by the authority in a financial year and prepared within 18 weeks excluding exceptions under the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001 and set out in Annex A of the SEEN Code of Practice.	100%	98.3%	3	100.0%	100%	●	📈	Top	100%	100%	100%
320	Commentary: 100% performance achieved due to vigilance on maintaining efficiency in producing and collecting reports and synthesising into sensible final statements. There have also been no exceptionally unusual difficulties relating to children, young people and families.												
321	BV043b	The percentage of proposed statements of Special Educational Need issued by the authority in a financial year and prepared within 18 weeks including "exceptions" under the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001 and set out in Annex A of the SEN Code of Practice.	76.74%	88.9%	2	95.1%	90%	★	📈	2	95%	100%	100%
322	Commentary: Continuing trend of improvement due to continued vigilance and sustained pressure on partners to produce reports on time. There were 3 late statements (exceptions) out of 61 issued. All 3 were late due to circumstances relating to cross border and communication difficulties. These will be addressed through ongoing dialogue and liaison meetings with county colleagues.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
323	BV046 academic year ending July 2006	The percentage of half days missed due to total absence in primary schools maintained by the Local Education Authority.	6.50%	6.3%	Bottom	6.80%	6.2%			Bottom	6%	5.90%	5.80%
324	Commentary: There has been a slight increase in absence rates in the primary phase due to the national flu epidemic in the first half of the spring term. This is reflected in the national figures. The Education Welfare Service continues to focus on the early identification and intervention of families with attendance problems. Although non-statutory, the Education Welfare Service has started to identify families in nursery schools who have attendance issues in order to carry out preventative work. A review of the deployment arrangements for education welfare officers has taken place to provide better alignment with Education Improvement Partnerships and to improve work on transition initiatives. The Education Welfare Service continues to focus on early intervention, particularly transition. Strategies to improve attendance on a local basis are continuing to be developed through the Education Improvement Partnerships (EIP) in conjunction with the EIP managers. Nottingham city's total absence performance is ranked 145 for total, 145 for authorised and 118 for unauthorised absences out of 150 authorities.												
325	BV049 PAF A1	The percentage of Looked After Children at 31st March with three or more placements during the last financial year.	14%	15.7%	Not applicable	13.80%	15%			Not applicable	13%	12%	11%
326	Commentary: De-registrations of foster carers are impacting on this indicator. There has been a placement audit activity looking at whether a placement is appropriately meeting a child's needs and this has resulted in some recommendations for movement for some children. Due to the improvement in foster carer payment schemes, which are linked to permanency for older children, it is hoped foster carers will be more enthusiastic about long term placements and there will be greater placement choice as a result with significantly more foster carers being recruited. Performance is currently in the top PAF band and targets for the coming years aim to continue this and secure it even more firmly within the top band.												
327	BV050 PAF A2	The percentage of young people leaving care aged 16 or over with at least one GCSE A*-G or a GNVQ.	41.2%	51.4%	3	36%	50%			Bottom	60%	65%	70%
328	Commentary: Work has commenced on the reconfiguration of an Educational Support Team for Children in Care which has moved to sit within the School Improvement Arena. This will ensure a more robust channelling of resources to areas where they will make the most difference for Children Looked After. There continues to be an improvement in the percentage of Personal Education Plans (PEPs) initiated and completed. Future work will include analysis of the quality of the content of the PEPs and how they are impacting on educational achievement.												
329	BV053 PAF C28	Households receiving intensive home care per 1,000 population aged 65 or over.	13.8	16.1	2	18.10	16.5			Top	18.2	18.4	18.6
330	Commentary: The 2007/08 and 2008/09 targets have been revised in light of achieving 18.10 this year.												
331	BV054 PAF C32	Older people helped to live at home per 1,000 population aged 65 or over.	102	100	Top	100.70	105			Top	105	105	105
332	Commentary: We have not achieved the target but performance is still good and in the top band. We compare well with other authorities, maintaining a high level of elderly people to live in their own homes.												
333	BV056 PAF D54	Percentage of items of equipment delivered and adaptations made within 7 working days.	70%	75%	Bottom	87%	80%			2	88%	90%	90%
334	Commentary: We have exceeded the target. Performance is good and in the top band. Last year we compared less favourably with other "family" authorities so this will be an improvement.												
335	BV074a	Satisfaction with the overall service provided by the landlord	Not available	68% (2004/05)	Bottom	Not available	75%			Not available	Not applicable	90%	
336	Commentary: At the time of submission, a survey had been commissioned but not completed.												
337	BV074b	Satisfaction with the overall service provided by the landlord for BME groups	Not available	59% (2004/05)	Bottom	Not available	75%			Not available	Not applicable	90%	
338	Commentary: At the time of submission, a survey had been commissioned but not completed.												
339	BV074c	Satisfaction with the overall service provided by the landlord for non-BME groups	Not available	70% (2004/05)	Bottom	Not available	75%			Not available	Not applicable	90%	
340	Commentary: At the time of submission, a survey had been commissioned but not completed.												
341	BV075a	Satisfaction with opportunities for participation	Not available	49% (2004/05)	Bottom	Not available	55%			Not available	Not applicable	80%	
342	Commentary: At the time of submission, a survey had been commissioned but not completed.												
343	BV075b	Satisfaction with opportunities for participation for BME groups	Not available	49% (2004/05)	Bottom	Not available	55%			Not available	Not applicable	80%	
344	Commentary: At the time of submission, a survey had been commissioned but not completed.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
345	BV075c	Satisfaction with opportunities for participation for non BME groups	Not available	43% (2004/05)	Bottom	Not available	55%	!	?	Not available	Not applicable		80%
346	Commentary: At the time of submission, a survey had been commissioned but not completed.												
347	BV080a	Satisfaction with the benefit service- contact with the office	Not applicable	60% (2003/04)	Bottom	69%	65%	★	↕	Not available	Not applicable		81%
348	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with facilities for Making Contact with the Benefits Service in 2003/04 was 60%. The results this time around shows a 9% point improvement to 69%.												
349	BV080b	Satisfaction with the benefit service- service in the office	Not applicable	60% (2003/04)	Bottom	68%	65%	★	↕	Not available	Not applicable		81%
350	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with facilities in the Benefits Office in 2003/04 was 60%. The results this time around shows a 8% point improvement to 68%.												
351	BV080c	Satisfaction with the benefit service- telephone service	Not applicable	49% (2003/04)	Bottom	54%	56%	▲	↕	Not available	Not applicable		70%
352	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with facilities for the Telephone Service in Benefits in 2003/04 was 49%. The results this time around shows a 5% point improvement to 54%.												
353	BV080d	Satisfaction with the benefit service- staff in the office	Not applicable	68% (2003/04)	Bottom	73%	81%	▲	↕	Not available	Not applicable		83.5%
354	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with the knowledge and attributes of Benefits Staff in 2003/04 was 68%. The results this time around shows a 5% point improvement to 73%.												
355	BV080e	Satisfaction with the benefit service- forms	Not applicable	58% (2003/04)	Bottom	56%	65%	▲	↘	Not available	Not applicable		66%
356	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with the content and layout of application forms and notification letters in 2003/04 was 58%. The results this time around shows a 2% point reduction in satisfaction to 56%.												
357	BV080f	Satisfaction with the benefit service- speed of service	Not applicable	52% (2003/04)	Bottom	66%	60%	★	↕	Not available	Not applicable		74%
358	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with facilities for Making Contact with the Speed of Processing claims in 2003/04 was 52%. The results this time around shows a 14% point improvement to 66%.												
359	BV080g	Satisfaction with the benefit service- overall satisfaction	Not applicable	62% (2003/04)	Bottom	71%	70%	●	↕	Not available	Not applicable		81.5%
360	Commentary: This BVPI is a tri-ennial survey, the last occasion the survey was undertaken being 2003/04. The percentage of respondents who strongly agreed/agreed with Overall Satisfaction (all categories combined) in 2003/04 was 62%. The results this time around shows a 9% point improvement to 71%.												
361	BV162 PAF C20	The percentage of child protection cases which were reviewed regularly, out of those which should have been reviewed during the year.	96.8%	99%	Bottom	100%	100%	●	↕	Top	100%	100%	100%
362	Commentary: No recent child protection reviews have gone out of timescale. Slight fluctuation in the figure reflects changing numbers of children on the register. This indicator is included in the Safeguarding Improvement Action Plan and has been the subject of robust scrutiny. Contingencies have been put in place and this has resulted in no other children's reviews going out of timescale.												
363	BV163 PAF C23	The number of Looked After children who ceased to be looked after during the year as a result of the granting of adoption or special guardianship order, as a percentage of the number of children looked after at 31 March (excluding unaccompanied asylum seekers) who had been looked after for 6 months or more on that day.	9%	14.8%	Top	9.3%	11%	★	Not applicable	2	11%	11%	11%

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
364		Commentary: Last year saw the introduction of new adoption regulations, changes in composition of adoption panels and the introduction of new forms. The changes contribute to the slow down in the number of adoptions. This slow down was experienced not only by Nottingham, but by a number of other local authorities in the East Midlands. The restructure of Fostering and Adoption is proposed and discussions have taken place with staff concerning the proposals. The proposed plan is for Fostering & Adoption to become two separate services with their own service managers. This should result in the length of time that adoptions are taking being reduced. With the establishment of a dedicated adoption team the work will not have to compete with other priorities.											
365	BV194a	The percentage of 11 year old pupils achieving Level 5 or above in Key Stage 2 English.	20%	18%	Bottom	22%	23%			Bottom	24%	25%	26%
366		Commentary: Improvements will continue to be consolidated through the training for all schools in the Renewal of the Framework for Literacy. Expectations will be raised by the inclusion of targets for Year 7 which will apply to the higher attaining pupils in Year 6.											
367	BV194b	The percentage of 11 year old pupils achieving Level 5 or above in Key Stage 2 Maths.	25%	22%	Bottom	26%	25%			Bottom	26%	27%	28%
368		Commentary: Problem solving and calculation will continue to be the focus of work for higher attaining pupils. The structure of the Renewed Framework for mathematics enables pupils to be aspirational and work within Year 7 targets. Training for all Year 6 teachers is having an impact on higher levels of attainment for pupils in Year 6 who are capable of achieving a higher level.											
369	BV195 PAF D55	For new older clients (that is over 65 years of age) the average of; (i) the percentage where the time from the first contact to the beginning of assessment is less than or equal to 48 hours (that is 2 calendar days), and (ii) the percentage where the time from first contact to completion of assessment is less than, or equal to, four weeks (that is 28 calendar days).	65%	79%	3	91.0%	87%			Top	95%	95%	95%
370		Commentary: Achieved. This represents good performance.											
371	BV196 PAF D56	For new older clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than, or equal to, 4 weeks.	62%	88%	2	87.0%	90%			3	91%	93%	95%
372		Commentary: This is a good performance although the target was not achieved. This will be an area of focus for team managers at the next Performance Matters workshop. Teams will be instructed in running performance reports for the teams and workers and will be setting individual improvement targets in supervision.											
373	BV197	The percentage change in the number of conceptions amongst 15-17 year olds.	-1.6%	-2.5%	Bottom	-7.2%	-11.3%			3	-20.00%	-28.80%	-35.90%
374		Commentary: In 2006/07 the Teenage Pregnancy Partnership (TPP) was realigned with support from a Neighbourhood Renewal Advisor. The structures and membership were changed to ensure that strategic ownership was central to the implementation of the strategy. During 2006/07 the TPP focussed on the development of work within the city's 5 target wards through multi-agency Hot Spot Priority Action Teams co-ordinating key work included in the Floor Target Action Plan for Children. Delays in commissioning Neighbourhood Renewal Funds have delayed some work within hot spots but most of the Floor Target Action Plan is now on track. The recently released 2005 data shows Nottingham had reduced teenage conception rates by 7.2% since 1998 representing 69.3 conceptions per 1000 15-17 year old females, a total of 355 conceptions compared to 380 in 1998 (baseline year), but an accelerated decline over the next few years is a priority. It is anticipated that as the realigned structure and intensive targeting of hot spots started in 2006, rates will continue to reduce and result in a substantial reduction by 2008.											
375	BV201 PAF C51	The number of adults and older people receiving direct payments at 31 March per 100,000 population aged 18 years or over (age standardised).	49	68	3	87	75			2	155	155	155
376		Commentary: Achieved. This represents good performance. We plan to provide substantially more Direct Payments next year. Each worker has been allocated the target of 2 direct payments per month which will bring about a step change in the number of Direct Payments.											
377	BV221a	The percentage of young people aged 13-19 gaining a recorded outcome compared to the percentage of young people in the LA area.	New BVPI for 2005/06	33%	3	82%	60%			Top	60%	60%	60%
378		Commentary: There has been a 49% increase against performance in 2005/06. This performance indicator now stands at 82% of the national benchmark and has exceeded the 60% target. This improvement can be attributed to focused training for front line staff (both voluntary and statutory sector) and improved management intelligence. We anticipate this improvement will be reflected in the National Youth Agency Annual Audit Comparison (89th out of 137 local authorities, 2005/2006). Data from 2006/07 year end will be used to focus on lower performing areas/projects and drive up performance against 100% of the national benchmark through Personal Development Reviews (PDRs) and locality based action plans and ongoing monthly monitoring.											

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
379	BV221b	The percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people in the LA area.	New BVPI for 2005/06	21%	2	75%	30%			Top	30%	30%	30%
380	Commentary: There has been a 54% increase against performance in 2005/06. This performance indicator now stands at 75% of the national benchmark and has exceeded the 30% target. This improvement can be attributed to focused training for front line staff (both voluntary and statutory sector) and improved management intelligence. We anticipate this improvement will be reflected in the National Youth Agency Annual Audit Comparison (49th out of 138 local authorities, 2005/2006). Data from 2006/07 year end will be used to focus on lower performing areas/projects and drive up performance against 100% of the national benchmark through Personal Development Reviews (PDRs) and locality based action plans and ongoing monthly monitoring.												
381	BV222a	The percentage of leaders of integrated early education and childcare settings funded or part funded by the Local Authority with a qualification at Level 4 or above.	New BVPI for 2005/06	24%	2	19%	26%			3	28%	30%	32%
382	Commentary: The indicator has fallen due to staff leaving the sector (churn). The percentage fall equates to 5 leaders within eligible settings. This is an expected feature of the sector. The Annual Childcare Sector Survey 2006/2007 records a churn rate of 30% across the sector as a whole. The Early Years and Childcare Unit continues to support leaders to obtain a level 4 qualification through the Transformation Fund project. There are currently 7 leaders working towards a level 5 qualification which will ensure that we achieve and exceed the local target by 2009.												
383	BV222b	The percentage of leaders of integrated early education and childcare settings funded or part funded by the Local Authority which have input from staff with graduate or post graduate training in teaching or child development.	New BVPI for 2005/06	100%	Top	100%	100%			Top	100%	100%	100%
384	Commentary: This indicator has remained consistent, in line with the local authority's policy of supporting early years and childcare settings. All registered settings that deliver integrated early education and childcare will receive at least one visit per term from local authority staff who have a graduate or post graduate qualification.												
385	BV226a	The total amount spent by the LA on Advice and Guidance services provided by external organisations.	New BVPI for 2005/06	£532,360	Not applicable	£522,820	£545,874		n/a	Not applicable	£559,521	£580,500	£595,000
386	Commentary: The Local Authority has reviewed its advice provision across the city. This has seen an increase in mainstream funding for advice services. The advice provision across the city with voluntary sector												
387	BV226b	The percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at "General Help" level and above.	New BVPI for 2005/06	100%	Not applicable	100%	100%			Not applicable	100%	100%	100%
388	Commentary: The Local Authority has reviewed its advice provision across the city. This has seen an increase in mainstream funding for advice services. The advice provision across the city with voluntary sector and stakeholders continues to develop with a view to expanding local access to quality services.												
389	BV226c	The total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public.	New BVPI for 2005/06	£2.00m	Not applicable	£1.7m	£2.1m		n/a	Not applicable	£2.15m	£2.2m	£2.25m
390	Commentary: The Local Authority has reviewed its advice provision across the city. This has seen an increase in mainstream funding for advice services. The advice provision across the city with voluntary sector and stakeholders continues to develop with a view to expanding local access to quality services.												
391	LS SL1	Number of users / usages of leisure centres	2150.0K	2142647	Not applicable	2161116	2160000			Not applicable	2160.0k	2160.0k	2160.0k
392	Commentary: Number of users/usages of Leisure Centres shows improved performance exceeding both the target for the year and last year's performance. This improvement has taken place during the implementation of the Leisure Centre Transformation programme which has meant that leisure centres have been closed for refurbishment. In 2006/07 Portland Leisure Centre and John Carroll Leisure Centre were improved, with both these centres now back in operation. Ken Martin Leisure Centre closed for improvement works in January 2007 with completion scheduled for November 2007.												
393	PAF D40	Clients receiving a review - adults and older clients receiving a review as a percentage of those receiving a service.	60%	67%	Not applicable	67%	75%		n/a	Not applicable	80%	80%	80%
394	Commentary: We did not meet our 2006/07 target of 73%, achieving an outturn of 67%. This still represents good practice, in line with other authorities of a similar size. Given that we have over 9000 current service users, it is difficult to ensure all are reviewed annually. However, we have set a similar target for 2007/08 and will be working to improve performance still further.												
Theme 5 – Serving Nottingham Better													
395	BV002a	The level of the Equality Standard for Local Government (ESLG) to which the authority conforms in respect of gender, race and disability.	2	3	Not applicable	3	3			Not applicable	4	4	5

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
396		Commentary: Considerable effort has been focused on the development of the Disability Equality and Gender Equality Schemes during the last half of 2006/07. This has provided very valuable learning which will assist the effective implementation of the level 4 requirements for these particular areas of work. The council is fully committed to achieving level 4 by 31 March 2008.											
397	BV002b	The quality of an LA's Race Equality Scheme (RES) and the improvements resulting from it.	85%	85%	Top	95%	90%	★	↗	2	95%	98%	100%
398		Commentary: The council has made some good progress on the implementation of its Race Equality Scheme and three year Action Plan. Work has started on reporting progress on actions for 2006/07 which will be shared widely with council directorates and community organisations. Any gaps which are identified will form the basis of a new Action Plan which will help to achieve the following year's target.											
399	BV003	Overall resident satisfaction with the quality of Council services	Not applicable	48% (2003/04)	Bottom	53%	60%	▲	↗	2	Not applicable		60%
400		Commentary: While we did not achieve our target, overall resident satisfaction with council services improved significantly on 2003/04 performance. Our performance is better than the average of 50% achieved by unitary authorities.											
401	BV004	Satisfaction with complaint handling	Not applicable	25% (2003/04)	Bottom	37%	40%	●	↗	Top	Not applicable		45%
402		Commentary: The overall satisfaction with complaint handling improved significantly on 2003/04 performance. Our performance is better than the average of 32% achieved by unitary authorities.											
403	BV008	The percentage of invoices for commercial goods and services paid by the authority within 30 days of receipt or within the agreed payment terms.	90.9%	88.89%	Bottom	91.53%	100%	▲	↗	3	100%	100%	100%
404		Commentary: The year end Payment of Creditors performance at 91.53% is a further year-on-year increase and is the highest level we have achieved since the commencement of this performance measurement. It is unrealistic to achieve the statutory target of 100%. Actions for further improvement in 2007/08 include the expansion of the Purchase Card initiative across the council and monthly billing for large volume transactions.											
405	BV009	Percentage of Council Tax collected in the year.	92%	93.2%	Bottom	93.60%	95%	▲	↗	Bottom	95.50%	96%	96%
406		Commentary: The year end Council Tax collection rate exceeded last year's actual, but was below the challenging target set for 2006/07 (95%). In 2007/08 the target has been increased to 95.5%, in light of the introduction of the Customer Contact Centre and increased level of targeting by the Inspection and Recovery team.											
407	BV010	The percentage of non-domestic rates due for the financial year which were received by the authority.	96.50%	98.2%	3	98.50%	98.3%	★	↗	3	98.50%	98.70%	98.70%
408		Commentary: The year end non-domestic rates collection rate exceeded last year's actual and also exceeded the target for 2006/07.											
409	BV011a	The percentage of top paid 5% of LA staff who are women.	40.89%	41.66%	2	46.21%	42%	★	↗	Top	47%	48%	49%
410		Commentary: It is pleasing that the target for 2006/07 has been exceeded beyond expectations. As a result we have set realistic but ambitious targets for future years. The council's Gender Equality Scheme contains positive action measures such as the women into management training which will help us to do this.											
411	BV011b	The percentage of top paid 5% of staff who are from an ethnic minority.	8.73%	9.15%	Top	9.46%	10.5%	▲	↗	Top	11.5%	12.50%	13%
412		Commentary: The council continues to make modest progress over the past few years. However, the progress made is still short of the targets which have been set. The positive action programme for Black and Minority Ethnic staff is currently being reviewed. It is hoped that the new programme together with other positive action measures identified through the review of the Race Equality Scheme will help to improve performance on this target.											
413	BV011c	The percentage of top paid 5% of staff who have a disability (excluding those in maintained schools).	New BVPI for 2005/06	2.47%	2	3.82%	3%	★	↗	2	4%	5%	5.5%
414		Commentary: It is pleasing to see that reasonable progress has been made with an increase of 1.3% from the previous year's performance. It is hoped that the Disability Equality Scheme will provide the impetus to make further progress in the employment of disabled people.											
415	BV012	The number of working days/shifts lost due to sickness absence.	Not available	11.24	Bottom	11.23	10.65	▲	↗	Bottom	10.07	9.48	9.48
416		Commentary: <i>Please supply commentary.</i>											
417	BV014	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.	0.93%	0.67%	3	0.95%	0.6%	▲	↘	Bottom	0.30%	0.30%	0.60%
418		Commentary: There were 76 (71%) retirements aged 60 and above in comparison with 61(80%) last year - the authority has no control over these early retirements as employees are entitled to retire early and take their pension aged 60 and above. However, there were 13 (12%) efficiency retirements in 2006/07 as opposed to 5 (7%)in 2005/06. There were 19 (18%) redundancies in 2006/07 as opposed to 10(13%) in 2005/06.											

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
419	BV015	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.	0.26%	0.2%	2	0.17%	0.3%	★	↓	2	0.30%	0.60%	0.6
420	Commentary: There have been low numbers of ill health retirements this year.												
421	BV016a	The percentage of LA employees with a disability.	4%	3.95%	Top	3.89%	4.61%	▲	↓	Top	5%	5.50%	5.50%
422	Commentary: There continues to be a fall in the numbers of disabled people who declare themselves as disabled. The Disability Equality Scheme identifies a number of actions regarding self declaration and other employment related areas which should increase the number of disabled people employed by the council and who self declare. Additionally there are a number of actions also contained within the council's Local Jobs For Local People Action Plan.												
423	BV016b	The percentage of economically active disabled people in the authority area.	17.40%	17.40%	Not applicable	17.40%				Not applicable			
424	Contextual Indicator: This is not a performance indicator but provides contextual information.												
425	BV017a	The percentage of LA employees from ethnic minority communities.	11.9%	12.3%	Top	12.5%	13.12%	▲	↓	Top	14%	15%	16%
426	Commentary: Despite the fact that the proportion of Black and Minority Ethnic (BME) employees has increased by 0.2 over the last 12 months, the result remains below our target. The council's Local Jobs For Local People Action Plan contains a number of actions around increasing the number of BME people in our employment. In addition the council has a number of positive action measures such as Positive Action Training & Recruitment Agency (PATRA) to support local BME people into employment with the council. It is hoped that future targets will be met.												
427	BV017b	The economically active minority ethnic community population in the authority area.	14.1%	18.0%	Not applicable	18.5%				Not applicable			
428	Contextual Indicator: This is not a performance indicator but provides contextual information.												
429	BV066a	Rent collected by the Local Authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings.	93.01%	95.91%	Bottom	95.50%	97%	▲	↓	Bottom	98%	99%	98.30%
430	Commentary: The proportion of rent and arrears collected decreased in 2006/07 to 95.50% compared to 2005/06 actual of 95.96%. Whilst this is very disappointing, current tenancy rent arrears have reduced by £550 thousand in the year to £3.6 million. If arrears brought forward are excluded, 99.66% of all rent due was collected in 2006/7 compared to 101.01% in 2005/06. The comparatively high level of brought forward arrears continues to blight performance of this indicator.												
431	BV066b	The number of LA tenants with more than seven weeks of (gross) rent arrears as a percentage of the total number of council tenants.	New BVPI for 2005/06	11.13%	Bottom	10.60%	10%	▲	↓	Bottom	9%	8%	7%
432	Commentary: Performance continued to improve during 2006/07 with the percentage of tenants owing more than 7 weeks rent reducing from 11.10% in 2005/06 to 10.6% in 2006/07. The number of tenants owing more than 7 weeks rent reduced from 3,226 at the start of 2006/07 to 3,063 at the end of 2006/07. The Audit Commission definition change from 'best position' to yearly average has had a significant detrimental effect on reported performance for an improving organisation. The actual percentage of tenants owing more than 7 weeks rent as at 31st March 2007 was 9.80% and within target.												
433	BV066c	The percentage of LA tenants in arrears who have had Notices Seeking Possession (NSP) served.	New BVPI for 2005/06	31.34%	3	22.92%	25%	★	↓	2	20%	15%	16%
434	Commentary: Performance continued to improve during 2006/07 with the percentage of secure tenants in arrears who have been served an NSP reducing from 31.34% in 2005/06 to 22.92% in 2006/07. 2,659 NSPs have been served in 2006/07 compared to 3,762 NSPs in 2005/06. The year end target of 25% has been achieved.												
435	BV066d	The percentage of LA tenants evicted as a result of rent arrears.	New BVPI for 2005/06	1.52%	Bottom	1.28%	1.2%	●	↓	Bottom	1%	0.80%	0.80%
436	Commentary: Performance continued to improve during 2006/07 with the percentage of tenants who have been evicted for arrears reducing from 1.52% in 2005/06 to 1.28% in 2006/07: 72 fewer tenancies ending in eviction. In 2006/07, 370 tenants were evicted for rent arrears.												
437	BV076a	Housing Benefit Security - the number of claimants visited, per 1,000 caseload.	356.9	390.74	Not applicable	409.33	200	★	↓	Not applicable	To be deleted by the Audit Commission		
438	Commentary: Government target for year 2006/07 originally set at 7400 "successful" visits (i.e. customer seen), in December 2006 this was reduced to 5550. Revised annual target for 2006/07 exceeded by 9290 visits. The achievement of over 100% of the Department for Works & Pensions (DWP) target for the number of visits translates into a DWP Performance Measure score for Comprehensive Performance Assessment (CPA) purposes of a level 4 out of 4.												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
439	BV076b	Housing Benefit Security - the number of fraud investigators employed, per 1,000 caseload.	0.19	0.16	Not applicable	0.17	0.2			Not applicable	0.2	0.2	0.2
440	<p>Commentary: Performance target for financial year 2006/07 has not been achieved as there has been a consistent level of two investigator vacancies throughout the year. This was despite two attempts to recruit to vacancies by the traditional recruitment route, which proved unsuccessful in attracting the right calibre of applicant with relevant skills and knowledge. An internal expressions of interest route has proved successful and one new investigator is now in place and undertaking accredited PINS (Professionalism in Security) training.</p>												
441	BV076c	Housing Benefit Security - the number of Housing Benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out, per 1,000 caseload	34.6	20.41	Not applicable	29.96	22			Not applicable	26	26	26
442	<p>Commentary: Year end actual for 2006/07 of 29.96 investigations per 1000 caseload (1086 "closed" investigations) compared to target for the year of 22 (816 cases) Performance target for year exceeded by 270 "closed" cases.</p>												
443	BV076d	Housing Benefit Security - the number of Housing Benefit and Council Tax Benefit prosecutions and sanctions, per year, per 1,000 caseload	2.66	2.81	Not applicable	3.25	2.7			Not applicable	4.3	4.3	4.3
444	<p>Commentary: The year end actual for 2006/07 of 3.25 prosecutions and sanctions per 1000 caseload (118 prosecutions/sanctions), compared to target for the year of 2.7 (100 prosecutions/sanctions) Performance target for year exceeded by 18 sanctions. The achievement of 3.25 translates into a Department for Works & Pensions (DWP) Performance Measure score for Comprehensive Performance Assessment (CPA) purposes of a level 3 out of 4.</p>												
445	BV078a	The average processing time taken for all new Housing and Council Tax Benefit (HB/CTB) claims submitted to the LA, for which the date of decision is within the financial year being reported.	35.4	27.7	2	29.0	26.5			2	28.5	28	28
446	<p>Commentary: The full year actual translates into a Department for Works & Pensions (DWP) Performance Measure score for Comprehensive Performance Assessment (CPA) purposes of a level 4 out of 4 as it exceeds the DWP standard of 30 days. Although outside the internal stretched target of 26.5 days, the section has maintained the level 4 score for speed of processing new claims.</p>												
447	BV078b	The average processing time taken for all written notifications to the Local Authority (LA) of changes to the claimant's circumstances that require a new decision on behalf of the authority.	10.6	9.1	Top	9.4	8.4			2	8.4	7.9	7.9
448	<p>Commentary: The planned and managed receipt of Registered Social Landlord rent increases during March 2007, ahead of their April effective dates had a positive effect on the average speed of processing. The March 2007 figure of 5.2 days is 2.9 days inside our profiled target and has helped produce a final out-turn of 9.4 days for 2006/07. This achievement translates into a Department for Works & Pensions (DWP) Performance Measure score for Comprehensive Performance Assessment (CPA) purposes of a level 3 out of 4.</p>												
449	BV079a	The percentage of cases within a random sample for which the Authority's calculation of Housing and Council Tax Benefit (HB/CTB) is found to be correct.	95.7%	97.2%	3	92.80%	98%			Bottom	97%	98%	99%
450	<p>Commentary: During 2006/07, 36 out of the 500 randomly sampled claims were financially incorrect equating to a below target end of year actual of 92.80%. Actions around developing a quality team of experienced benefit processing officers, automated form processing and trialling dual screen technology are being considered.</p>												
451	BV079b(i)	The amount of Housing Benefit overpayments (HB) recovered during the period being reported on as a percentage of HB deemed recoverable over-payments during that period.	New BVPI for 2005/06	73.22%	2	67.63%	65%			3	65%	68%	68%
452	<p>Commentary: During 2006/07, debt recovered of £2,026,737 against debt raised of £2,996,669. Performance target for financial year 2006/07 achieved and exceeded the benchmarking club average of 64%. This performance when compared to 2005/06 shows Debt raised of £2.4m of which £1.77m was recovered. Failure to recover less than 100% of the debt raised results in increasing outstanding debt. Housing Benefit overpayments are not viewed as a priority debt by customers while the powers of recovery are limited with minimal punitive action available. All recovery options currently available utilised. Improved collection methods including isolation of static debts, streamlining escalation procedures and correct resourcing to limit bottlenecks and delays in recovery processes have delivered significant financial improvement during 2006/07.</p>												

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
453	BV079b(ii)	Housing Benefits overpayments recovered during the period as a percentage of the total amount of Housing Benefit overpayment debt outstanding at the start of the period plus amount of Housing Benefit overpayments identified during the period.	New BVPI for 2005/06	22.75%	Bottom	25.47%	40%			Bottom	30%	35%	35%
454	Commentary: During 2006/07, debt recovered of £2,026,737 against debt raised of £2,996,669. Performance target for financial year 2006/07 achieved. This performance when compared to 2005/06 shows debt raised of £2.4m of which £1.77m was recovered. Improved collection methods including isolation of static debts, streamlining escalation procedures and correct resourcing to limit bottlenecks and delays in recovery processes have delivered significant financial improvement during 2006/07.												
455	BV079b(iii)	Housing Benefit overpayments written off during the period as a percentage of the total amount of Housing Benefit overpayment debt outstanding at the start of the period, plus amount of Housing Benefits identified during the period.	New BVPI for 2005/06	11.49%	Not applicable	5.03%	8%		n/a	Not applicable	7%	7%	7%
456	Commentary: During 2006/07, debt recovered of £2,026,737 against debt raised of £2,996,669. Performance target for financial year 2006/07 achieved. This performance when compared to 2005/06 shows debt raised of £2.4m of which £1.77m was recovered. Improved collection methods including isolation of static debts, streamlining escalation procedures and correct resourcing to limit bottlenecks and delays in recovery processes have delivered significant financial improvement during 2006/07.												
457	BV109a	The percentage of major planning applications in 13 weeks	71%	71.88%	2	72.00%	60%			2	60%	60%	60%
458	Commentary: Last year's high level of performance has been maintained (which exceeds the Government set target). The service continues to prioritise this activity and the highest performance standards while ensuring customer satisfaction is not jeopardised.												
459	BV109b	The percentage of minor planning applications in 8 weeks	86%	87.72%	Top	86.00%	65%			Top	65%	65%	65%
460	Commentary: Last year's high level of performance has been maintained (which exceeds the Government set target) and places Nottingham as a top performing planning authority. The service continues to prioritise this activity and the highest performance standards while ensuring customer satisfaction is not jeopardised.												
461	BV109c	The percentage of other planning applications in 8 weeks	89%	88.29%	2	88.90%	80%			2	80%	80%	80%
462	Commentary: Last year's high level of performance has been maintained (which exceeds the Government set target). The service continues to prioritise this activity and the highest performance standards while ensuring customer satisfaction is not jeopardised.												
463	BV111	Satisfaction of applicants with planning service	Not applicable	74% (2003/04)	2	77%	74%			2	Not applicable	Not applicable	77%
464	Commentary: Customer satisfaction rates have shown a 3% increase since the last survey three years ago and show Nottingham to be in the top percentile for unitary authorities and the highest placed Core City.												
465	BV156	The percentage of Authority buildings open to the public in which all public areas are suitable for and accessible to disabled people.	24%	29%	Not applicable	41.0%	36%			Not applicable	45%	45%	65%
466	Commentary: A full year actual of 41% has been achieved. In addition there are further schemes in various stages of preparation e.g. plans being prepared, awaiting listed building consent or planning permission, out to tender etc. It can therefore be safely assumed that the 45% BVPI target will be substantially exceeded by April 2008, but by what degree it is not possible to accurately predict at this time.												
467	BV164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and the Good Practice Standards for Social Landlords on Tackling Harassment included in "Tackling Racial Harassment: Code of Practice for Social Landlords"?	Yes	Yes	Not applicable	Yes	Yes			Not applicable	To be deleted by the Audit Commission		
468	Commentary: External validation of the Commission for Racial Equality (CRE) Code of Practice in rented housing has been completed with Nottingham City Homes (NCH) being compliant. Independent Equality Impact Assessments were completed in January 2007 against all key NCH services. All recommendations arising from the Equality Impact Assessments are being incorporated within the 2007/08 NCH improvement planning framework.												
469	BV166a	Score against a checklist of enforcement best practice for Environmental Health.	100%	100%	Top	100.0%	100%			Top	100%	100%	100%
470	Commentary: Optimal performance has been maintained because Nottingham has adopted all best practice activity.												
471	BV166b	Score against a checklist of enforcement best practice for Trading Standards.	90%	100%	Top	100.0%	100%			Top	100%	100%	100%

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
472	Commentary: Optimal performance has been maintained because Nottingham has adopted all best practice activity.												
473	BV183a	The average length of stay in Bed and Breakfast accommodation of households that are unintentionally homeless and in priority need.	0	0	Top	0.00	0			Top	To be deleted by the Audit Commission		
474	Commentary: Housing Aid has met its target of not using bed and breakfast accommodation ahead of the Government's deadline and will keep in place the policies and processes to continue this.												
475	BV183b	The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need (whole weeks).	7.6	9	Top	9.24	8			3	10	10	10
476	Commentary: Performance has remained consistently between 8-10 weeks over the last three years. 9 months of the current year have reported 10 weeks or lower. It is not realistic to expect targets to continuously decrease below 10 weeks due to the many stages involved in the process of placing an applicant and future targets will reflect this. Choice Based Lettings has been implemented for homeless applicants giving customers opportunities to successfully bid for properties of preference. Initiatives around establishing a furniture loan scheme to allow quicker occupation of allocated properties and streamlining processes around Choice Based Lettings for homeless applicants are being developed.												
477	BV200a	Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?	No	Yes	Not applicable	Yes	Yes			Not applicable	Yes	Yes	Yes
478	Commentary: An LDS was submitted on time and a 3 year rolling programme maintained.												
479	BV200b	Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?	No	Not applicable	Not applicable	No	Yes			Not applicable	Yes	Yes	Yes
480	Commentary: Revised Local Development Scheme with the Government Office at the moment - this will probably come into effect in June/July, when the answer will be Yes.												
481	BV200c	Did the Local Planning Authority publish an annual report by 31st December each year?	New BVPI for 2005/06	Yes	Not applicable	Yes	Yes			Not applicable	To be deleted by the Audit Commission		
482	Commentary: An annual report was published by the 31st of December.												
483	BV202	The number of people sleeping rough on a single night within the area of the local authority.	New BVPI for 2005/06	3	3	2	4			2	4	4	4
484	Commentary: The count was conducted by the Street Outreach team and covered known hotspots and other city centre locations. Following established practice, the count began at 5 a.m. in the morning and in common with previous counts adhered to guidelines distributed by the Department of Communities & Local Government (DCLG). By going out early in the morning an accurate figure of rough sleepers bedded down is obtainable rather than night time counts where there is increasing activity in the city centre.												
485	BV203	The percentage change in the average number of families placed in temporary accommodation.	28%	-14.29%	2	-37.96%	-6%			Top	To be deleted by the Audit Commission		
486	Commentary: We have exceeded the target although it will be further affected by the Sanctuary scheme and reductions in evictions by Nottingham City Homes and Registered Social Landlords, which is not under the control of Housing Aid. We do not expect to see reductions of such a large proportion in the next couple of years.												
487	BV204	The number of planning appeal decisions allowed against the Authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications.	35.5%	38.1%	Bottom	27.3%	30%			2	30%	30%	30%
488	Commentary: The decision on planning appeals is not within the control of the council. We continue to deal with a low number of cases, which increases the statistical significance of each decision. The full year actual for 2006/07 is significantly improved compared to previous years and has moved Nottingham from a bottom to second quartile placing. The Comprehensive Performance Assessment (CPA) assessment it is likely to place Nottingham as 'in-between threshold' as opposed to the previous 'lower threshold'.												
489	BV205	The LA's score against a "quality of planning services" checklist.	88%	94%	2	94.0%	94%			2	94%	94%	100%
490	Commentary: The assessment shows Nottingham to meet all the Pendleton Criteria for e-service, resulting in an overall delivery of 17 out of a possible 18 points score - 94%. Achievement of all 18 points would require additional resources and other service priorities take higher priority.												
491	BV212	The average time taken to re-let Local Authority housing.	New BVPI for 2005/06	75	Bottom	72	37			Bottom	30	25	25

Line No.	PI ref	PI Description	2004/05	2005/06		2006/07				2007/08	2008/09	2009/10	
			Actual	Actual	All England Quartile	Actual	Target	Perf	Trend	All England Quartile	Target	Target	Target
492		Commentary: The average re-let time for 2006/07 has reduced to 72.3 days and is now below the 2005/06 out-turn of 74.5 days. During this period the total number of lettable properties vacant has been reduced from 851 to 638 and properties that have been vacant for more than six months has been reduced from 214 to 173. Considerable work is still required to achieve the next step change in performance, with actions planned of centralising the vacant property management functions and reducing long term voids in key wards.											
493	BV213	The number of households who considered themselves as homeless, who approached the LA's housing advice service(s), and for whom housing advice casework resolved their situation.	New BVPI for 2005/06	22	Top	32	31			Top	35	38	38
494		Commentary: Further guidance from Communities & Local Government is expected for this performance indicator. Nottingham city council significantly out performs other core cities in relation to this target. It appears there is no common way of delivering outcomes for this BVPI or monitoring it. Once advice from Communities & Local Government is given all local authorities will report accordingly.											
495	BV214	Repeat homelessness acceptances	New BVPI for 2005/06	5.74%	Bottom	7.05%	5.5%			Bottom	To be deleted by the Audit Commission		
496		Commentary: The number of repeat homeless cases this year has reduced by 10 from 68 in 2005/06 to 58 in 2006/07. However, as the figures are reported as a percentage of all accepted cases the percentage has increased due to a greater proportional reduction in the number of acceptances, 1,184 in 2005/06 as compared to 823 in 2006/07. It is planned that as a range of preventative and supportive services, including the Single Homelessness Gateway and Sanctuary, begin to affect tenancy sustainment that the level of repeat homelessness will continue to reduce.											
497	BV219a	Total number of conservation areas in the Local Authority area	New BVPI for 2005/06	30	Not applicable	30	30		n/a	Not applicable	To be deleted by the Audit Commission		
498		Commentary: The count is made at 31 March each year and is likely to remain constant at 30 for the next few years. Areas of important historic character have been selected.											
499	BV219b	Percentage of conservation areas in the Local Authority area with an up-to-date character appraisal.	New BVPI for 2005/06	0%	Bottom	13.30%	10%			2	20%	30%	40%
500		Commentary: The process is lengthy and involves community engagement. Nevertheless, programmed activity throughout the year has resulted in a positive outcome, which exceeds the set target. At this point in time the 2007/08 target is seen as challenging but achievable.											
501	BV219c	Percentage of conservation areas with published management proposals.	New BVPI for 2005/06	0%	Bottom	10.00%	10%			Top	To be deleted by the Audit Commission		
502		Commentary: Planned activity has ensured that the 2006/7 target has been met.											
503	BV220	Compliance against the Public Library Service Standards (PLSS) checklist.	New BVPI for 2005/06	2	Not applicable	3	3			Not applicable	3	3	3
504		Commentary: This is an annual performance indicator and the target set was to increase the overall score from 2/fair to 3/good. It is projected that this target has been achieved through proactive work undertaken to achieve Standard PLSS 9 - number of items purchased per 1,000 population. The Government Standard is 216. This enables the Library Service to meet 7 out of the 10 Public Library Standards. Standards not met are PLSS 7 - Adult user satisfaction with the service, despite increasing performance by 5% to 89%, the Standard is 94%. PLSS 6 - Library visits, no unitary authority meets the standard of 6,300, Nottingham's performance for the year is 4,928. PLSS 10 - time taken to replenish the lending stock with a Government target of 6.7 years - Nottingham's estimated improved performance in 2006/07 is 9.5 years compared to 11.4 years in 2005/06.											